

Office of the Director (Revenue)
Delhi Jal Board, GNCTD
Varunalaya Ph-II, Karol Bagh
New Delhi-110005

No.DJB/DOR/Preamble/2025/1291

Dated: 30.01.2026

Instructional Order

Subject: Scheme for Waiver off LPSC (Late Payment Surcharge) for Domestic consumers.

Reference Instructional order no. DJB/DOR/Preamble/2025/9839 to 10130 dated 14.Oct.2025 reg. LPSC waiver scheme for Domestic consumers.

In order to provide more time & relief to consumers in settlement of outstanding arrears of water bills, **100% waiver of late payment surcharge(LPSC) scheme for Domestic consumers** as approved by the Board vide Resolution No. 1467, Item No. 693, in its meeting held on 26.09.2025 has been extended till 15 Aug.2026.

All ZRO/AZROs and DD(R)s/JD(R)s will give wide publicity of the above final settlement/waiver scheme announced by the Board and ensure liquidation of outstanding arrear. They shall organize camps in the area for publicity of the scheme, informing consumers about the waiver available on making payment of the principal amount.

Matter for ex-post facto approval / appraisal of the Board will be placed in its next meeting.

(Radhey Shyam Meena)
Director (Revenue)

All ZRO/AZROs

Copy for information/necessary action:

1. PS to Chairman, DJB for kind information.
2. Vice Chairman, DJB for kind information
3. Members of the Board for kind information
4. CEO, DJB for kind information
5. Member(A)/Member(F)/Member(W)/Member(Dr.)/CVO/Addl.CEO
6. All Chief Engineers.
7. Director(F&A)/Director(A&P)/Secretary, DJB
8. All Area Jt. Directors(Revenue)/All Dy. Directors(Revenue)/(Admin)
9. All SFs(Maintenance)/EES(Maintenance)
10. Jt. Director(F&A)-I&II/Dy. Directors(Finance)
11. All Account Officers/Senior AOs/AAOs
12. Dy. Director (PR) for necessary Press Release and necessary advertisement in the leading newspaper.
13. EE(EDP) for uploading on DJB Website
14. Project Director, M/s Wipro Ltd, 6th Floor, Varunalaya Building-II for necessary action in software & uploading on customer portal.
15. Guard File.

Dy. Director (IT)
Delhi Jal Board, GNCTD
Dy. No. 261 dt 03/02/26

~~DD (IT)~~
DD (IT)

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to upload
&
on DJB website
03/02/2026

Director (Revenue)