### GOVERNMENT OF NATIONAL CAPTIAL TERRITORY OF DELHI DEPARTMENT OF INFORMATION TECHNOLOGY 9<sup>th</sup> Level, B-WING, DELHI SECRETARIAT, NEW DELHI-110113

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Dated: the 21 day of February, 2012

To

No. F.6 (100)/IT/2011

The Special Secretary, General Administration Department, 2<sup>nd</sup> Level, A-Wing, Delhi Secretariat, New Delhi – 110 113.

1314-1323

Sub.: Gazette Notification of the Competent Officers and Appellate Authorities, under section 9(1) of the Delhi (Right of Citizen to Time Bound Delivery of Services) Act, 2011.
Sir,

Please find enclosed herewith two copies of the above mentioned notification (English and Hindi version) for publishing in the Delhi Gazette (Part-IV)-Extra-Ordinary today. It is requested that 10 copies of the Gazette Notification may be sent to this Department on receipt from the press.

Yours faithfully,

21 2 2012 (SUSHIL SINGH) JOINT SECRETARY (IT)

Encl.: As above.

# No.F. 6(100)/IT/2011/1314-1323

Dated:

Copy together with copy of enclosures for information and necessary action to:-

- 1. The Secretary, Government of India, Ministry of Home Affairs, New Delhi (with 5 copies)
- 2. The Joint Secretary & Legislative Counsel, Government of India, Ministry of Justice, Legislative Department (Correction Cell), Shastri Bhawan, New Delhi (with 2 copies)
- 3. The Principal Secretary to Lt. Governor, Delhi, Raj Niwas, Delhi 110 054.
- The Principal Secretary to Chief Minister, Govt. of NCT of Delhi, Delhi Sectt. New Delhi – 110113.
- The OSD to Chief Secretary, Govt. of NCT of Delhi, Delhi Secretariat, New Delhi 110113.
- 6. The Secretary (IT), Govt. of NCT of Delhi, Delhi Secretariat, New Delhi.

- The Secretary (GAD), Govt. of NCT of Delhi, 2<sup>nd</sup> Level, A-Wing, Delhi Secretariat, New Delhi.
- The Secretary (LA), Delhi Legislative Assembly Secretariat, Old Secretariat, Delhi 110 054.
- 9. Sh. N.G. Goswami, Legislative Counsel, Law Department, Govt. of NCT of Delhi, Delhi Secretariat, New Delhi.

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(SUSHIL SINGH) JOINT SECRETARY (IT)

#### (TO BE PUBLISHED IN PART -IV OF THE DELHI GAZETTE - EXTRAORDINARY)

#### GOVERNMENT OF NATIONAL CAPITAL TERRITORY OF DELHI (DEPARTMENT OF INFORMATION TECHNOLOGY) 9<sup>TH</sup> LEVEL, B-WING, DELHI SECRETARIT, NEW DELHI-110113

## No: F.6(100)/IT/2011/ / 314 - 1323

Dated: the 21 day of February, 2012

#### NOTIFICATION

No: F.6 (100)/IT/2011 . In exercise of the powers conferred by sub-section (1) of section 9 read with sub section (2) of section 11 of the Delhi (Right of Citizen to Time Bound Delivery of Services) Act, 2011, and in supersession of earlier notification no. F.6 (100)/IT/2011/9760-81 dated 28<sup>th</sup> December, 2011, the Government of National Capital Territory of Delhi hereby appoints the officers as the Competent Officers and Appellate Authorities, as under, namely:-

| S. NO. | NAME OF SERVICE                          | COMPETENT<br>OFFICER   | APPELLATE<br>AUTHORITY                                       | DEPARTMENT/<br>ORGANISATION   |
|--------|--|--|--|---|
| 1.     | New Electricity<br>Connection (Domestic) | Head- Door Step<br>Service (New<br>Connection)                   | Head – Customer<br>Care                                      | BSES Rajdhani<br>Power Limited  |
| 2.     | New Electricity<br>Connection (Domestic) | Deputy General<br>Manager and Head-<br>Meter Management<br>Group | Assistant Vice<br>President and<br>Head-Door Step<br>Service | BSES Yamuna Power<br>Limited  |
| 3.     | New Electricity<br>Connection (Domestic) | Sr. General Manager<br>(Commercial)                              | Vice President<br>(Commercial)                               | North Delhi Power<br>Limited (NDPL)   |
| 4.     | Registration of Eating<br>House          | ACP (Arms /<br>Licensing)  | Addl. Dy.<br>Commissioner of<br>Police (Licensing)           | Delhi Police  |
| 5.     | Work Plan for Financial<br>Assistance    | Range Officer  | Chief Executive<br>Officer                                   | Delhi Park and<br>Garden Society,<br>Department of<br>Environment,<br>GNCTD |

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| 6.  | Grant of License to<br>Chemist             | Head of Office                                       | Drugs Controller                                   | Drugs Control                              |
|-----|--|--|--|--|
| 7.  | Eco-Club Grant for<br>Schools and Colleges | Sr. Scientific Officer                               | Director<br>(Environment)                          | Department of<br>Environment,<br>GNCTD     |
| 8.  | Issuance of Ration Card (<br>APL)          | Additional<br>Commissioner<br>(Vig.)                 | Special<br>Commissioner                            | Food Supplies and<br>Consumer Affairs      |
| 9.  | Issuance of Birth<br>Certificate           | Deputy Health<br>Officer<br>( Concerned MCD<br>Zone) | Deputy<br>Commissioner<br>( Concerned MCD<br>Zone) | Municipal<br>Corporation of Delhi<br>(MCD) |
| 10. | Issuance of Death<br>Certificate           | Deputy Health<br>Officer<br>(Concerned MCD<br>Zone)  | Deputy<br>Commissioner<br>( Concerned MCD<br>Zone) | Municipal<br>Corporation of Delhi<br>(MCD) |
| 11. | Issuance of Birth<br>Certificate           | Director (Personnel),<br>NDMC                        | Secretary (NDMC)                                   | New Delhi Municipa<br>Council (NDMC)       |
| 12. | Issuance of Death<br>Certificate           | Director (Personnel),<br>NDMC                        | Secretary (NDMC)                                   | New Delhi Municipa<br>Council (NDMC)       |
| 13. | Issuance of Domicile<br>Certificate        | Concerned area<br>SDM                                | ADM (Concerned<br>Revenue District)                | Revenue                                    |
| 14. | Issuance of Income<br>Certificate          | Concerned area<br>SDM                                | ADM (Concerned<br>Revenue District)                | Revenue                                    |
| 15. | Issuance of Nationality<br>Certificate     | Concerned area<br>SDM                                | ADM (Concerned<br>Revenue District)                | Revenue                                    |
| 16. | Issuance of OBC<br>Certificate             | Concerned area                                       | ADM (Concerned<br>Revenue District)                | Revenue                                    |
| 17. | Issuance of SC/ST<br>Certificate           | Concerned area                                       | ADM (Concerned<br>Revenue District)                | Revenue                                    |

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| 18. | Issuance of SC/ST<br>Certificate- Other State                                       | Concerned area<br>SDM                   | ADM (Concerned<br>Revenue District)         | Revenue                 |
|-----|---|---|---|-------------------------|
| 19. | Issuance of Solvency<br>Certificate   | Concerned area<br>SDM                   | ADM (Concerned<br>Revenue District)         | Revenue                 |
| 20. | Registration under Delhi<br>Value Added Tax (<br>DVAT) and Central Sale<br>Tax, Act | Additional<br>Commissioner-IV           | Special<br>Commissioner-III                 | Trade and Taxes         |
| 21. | Issuance of Learner's<br>Driving License  | Deputy<br>Commissioner<br>( Operations) | Additional<br>Commissioner<br>( Operations) | Transport               |
| 22. | Issuance of Permanent<br>Driving License  | Deputy<br>Commissioner<br>( Operations) | Additional<br>Commissioner<br>( Operations) | Transport               |
| 23. | Renewal of Permanent<br>Driving License   | Deputy<br>Commissioner<br>( Operations) | Additional<br>Commissioner<br>( Operations) | Transport               |
| 24. | Transfer of Ownership of<br>Vehicle   | Deputy<br>Commissioner<br>( Operations) | Additional<br>Commissioner<br>(Operations)  | Transport               |
| 25. | Issuance of Certificate of<br>Vehicle Fitness                                       | Deputy<br>Commissioner<br>(Operations)  | Additional<br>Commissioner<br>( Operations) | Transport               |
| 26. | Issuance of Registration<br>Certificate of Vehicle                                  | Deputy<br>Commissioner<br>( Operations) | Additional<br>Commissioner<br>( Operations) | Transport               |
| 27. | Grant of Licenses as<br>manufacturer of Weights<br>and Measures                     | Assistant Controller                    | Controller                                  | Weights and<br>Measures |
| 28. | Grant of Licenses as<br>Repairer of Weights and                                     | Assistant Controller                    | Controller                                  | Weights and<br>Measures |



|     | Measures   |  |  |                                      |
|-----|--|--|--|--------------------------------------|
|     | Grant of Licenses as<br>Dealer in Weights and<br>Measures  | Assistant Controller                   | Controller   | Weights and<br>Measures              |
| 30. | Renewal of Licenses as<br>Manufacturer of Weights<br>and Measures  | Assistant Controller                   | Controller   | Weights and<br>Measures              |
| 31. | Renewal of Licenses as<br>Repairer of Weights and<br>Measures  | Assistant Controller                   | Controller   | Weights and<br>Measures              |
| 32. | Renewal of Licenses as<br>Dealer in Weights and<br>Measures  | Assistant Controller                   | Controller   | Weights and<br>Measures              |
| 33. | First (Fresh) Registration<br>of the candidate<br>possessing Pharmacy<br>Qualification from<br>Pharmacy college / Instt.<br>in Delhi | Registrar of Delhi<br>Pharmacy Council | President of Delhi<br>Pharmacy Council             | Delhi Pharmacy<br>Council            |
| 34. | Renewal of Registration<br>certificates of already<br>registered Pharmacist  | Registrar of Delhi<br>Pharmacy Council | President of Delhi<br>Pharmacy Council             | Delhi Pharmacy<br>Council            |
| 35. | Luxury Tax Registration  | Assistant<br>Commissioner<br>(Admin.)  | Deputy<br>Commissioner<br>(Taxes)                  | Excise, Entertainmen<br>& luxury Tax |
| 36. | Registration of Cable<br>operator  | Assistant<br>Commissioner<br>(Admin.)  | Deputy<br>Commissioner<br>(Taxes)                  | Excise, Entertainmen<br>& luxury Tax |
| 37. | Grant of Performance<br>license in a licensed<br>premises  | ACP (Arms /<br>Licensing)              | Addl. Dy.<br>Commissioner of<br>Police (Licensing) | Delhi Police                         |
| 38. | Title Verification &<br>Authentication of  | ACP (Arms /<br>Licensing)              | Addl. Dy.<br>Commissioner of                       | Delhi Police                         |

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|     | Declaration regarding<br>newspaper / magazines /<br>journals   |  | Police (Licensing)                    |  |
|-----|--|--|---------------------------------------|--|
| 39. | Health Trade License   | Director Personnel,<br>NDMC                      | Secretary, NDMC                       | New Delhi Municipa<br>Council (NDMC)       |
| 40. | Booking of Parks   | Director Personnel,<br>NDMC                      | Secretary, NDMC                       | New Delhi Municipal<br>Council (NDMC)      |
| 41. | Booking of Community<br>Halls  | Director Personnel,<br>NDMC                      | Secretary, NDMC                       | New Delhi Municipal<br>Council (NDMC)      |
| 42. | New Electricity<br>Connection (Domestic)   | Director Personnel,<br>NDMC                      | Secretary, NDMC                       | New Delhi Municipal<br>Council (NDMC)      |
| 43. | New Water Connection<br>(Domestic)   | Director Personnel,<br>NDMC                      | Secretary, NDMC                       | New Delhi Municipal<br>Council (NDMC)      |
| 44. | Building Plan Approval   | Director Personnel,<br>NDMC                      | Secretary, NDMC                       | New Delhi Municipal<br>Council (NDMC)      |
| 45. | Appointment of Returning<br>Officer except in such<br>housing societies where<br>allotment of flats has not<br>taken place | Concerned Joint<br>Registrar /<br>Dy. Registrar  | Concerned Addl.<br>RCS/Spl. RCS       | Registrar Cooperative<br>Societies (RCS)   |
| 46. | Appointment of Auditor<br>for audit due in the current<br>year   | Concerned Joint<br>Registrar /<br>Dy. Registrar  | Concerned Addl.<br>RCS/Spl. RCS       | Registrar Cooperative<br>Societies (RCS)   |
| 47. | Park Booking   | Asst. Commissioner<br>(Zone)                     | Deputy<br>Commissioner<br>(Zone)      | Municipal<br>Corporation of Delhi<br>(MCD) |
| 48. | Community Hall Booking   | Asst. Commissioner<br>(Zone)                     | Deputy<br>Commissioner<br>(Zone)      | Municipal<br>Corporation of Delhi<br>(MCD) |
| 49. | Online Registration of<br>Shops and Establishment  | Chief Inspector of<br>Shops and<br>Establishment | Addl. Labour<br>Commissioner<br>(S&E) | Labour Department                          |

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| 50. | Free Hold of Group<br>Housing Flats   | Dy. Director (GH)   | Director (RL)                             | Delhi Development<br>Authority |
|-----|---|---|---|--------------------------------|
| 51. | Free Hold of DDA Flats  | Dy. Director (LAB)  | Director<br>(Housing)-I                   | Delhi Development<br>Authority |
| 52. | New Water Connection<br>(Domestic)  | Executive Engineer<br>(Concerned Zone)                    | Jt. Director of<br>Revenue<br>(Concerned) | Delhi Jal Board                |
| 53. | Mutation of Water<br>Connection   | Executive Engineer<br>(Concerned Zone)                    | Jt. Director of<br>Revenue<br>(Concerned) | Delhi Jal Board                |
| 54. | Disconnection of Water<br>Connection  | Executive Engineer<br>(Concerned Zone)                    | Jt. Director of<br>Revenue<br>(Concerned) | Delhi Jal Board                |
| 55. | Registration/Recognition<br>of Private school   | Asst. Director of<br>Education / Deputy<br>Director (Act) | Addl. Director /<br>Jt. Director (Act)    | Directorate of<br>Education    |
| 56. | Grant of Permit of service<br>in Indian liquor & foreign<br>Liquor at a place other<br>than the Licensed<br>Premises in the form P-10 | Assistant<br>Commissioner<br>(Admin.)                     | Dy. Commissioner<br>(Excise)              | Excise Department              |
| 57. | Issuance of Permit in form<br>P-13 for services of liquor<br>at a temporary place at<br>hotel, restaurant & Club                      | Assistant<br>Commissioner<br>(Admin.)                     | Dy. Commissioner<br>(Excise)              | Excise Department              |
| 58. | NOC for holding<br>entertainment events<br>under Delhi Entt. &<br>Betting Tax Act, 1996   | Assistant<br>Commissioner<br>(Admin.)                     | Dy. Commissioner<br>(Excise)              | Excise Departmen               |
| 59. | Grant of License in form<br>L-30 for service of Indian<br>& foreign liquor at home  | Assistant.<br>Commissioner<br>(Admin.)                    | Dy. Commissioner<br>(Excise)              | Excise Departmen               |

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|     | in excess of individual<br>possession limit                     |  |  |  |
|-----|---|--|--|--|
| 60. | Registration of vendor on<br>e-Procurement platform             | Deputy Secretary<br>(IT)                             | Joint Secretary (IT)                                     | Department of<br>Information<br>Technology |
| 61. | Grant of Video Game<br>Parlor License                           | ACP (Arms /<br>Licensing)                            | Addl. Dy.<br>Commissioner of<br>Police (Licensing)       | Delhi Police                               |
| 62. | Issuance of second copy<br>of Driving<br>License                | Deputy<br>Commissioner<br>(Operations &<br>Computer) | Additional<br>Commissioner<br>(Operations &<br>Computer) | Transport                                  |
| 63. | Issuance of International<br>Driving License for<br>Delhi       | Deputy<br>Commissioner<br>(Operations &<br>Computer) | Additional<br>Commissioner<br>(Operations &<br>Computer) | Transport                                  |
| 64. | Issuance of International<br>Driving License for other<br>State | Deputy<br>Commissioner<br>(Operations &<br>Computer) | Additional<br>Commissioner<br>(Operations &<br>Computer) | Transport                                  |
| 65. | Issuance of second copy<br>of Registration<br>Certificate       | Deputy<br>Commissioner<br>(Operations &<br>Computer) | Additional<br>Commissioner<br>(Operations &<br>Computer) | Transport                                  |
| 66. | Issuance of Fresh Route<br>Permit                               | Deputy<br>Commissioner<br>(Operations &<br>Computer) | Additional<br>Commissioner<br>(Operations &<br>Computer) | Transport                                  |
| 67. | Issuance of fresh National<br>Permit                            | Deputy<br>Commissioner<br>(Operations &              | Additional<br>Commissioner<br>(Operations &              | Transport                                  |

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| 24   |                            | Computer)                        | Computer)                      |                     |
|------|----------------------------|----------------------------------|--------------------------------|---------------------|
|      |                            | Deputy                           | Additional                     |                     |
| 68.  | Addition of                | Commissioner                     | Commissioner                   |                     |
| 00.  | Hire/Purchase              | (Operations &                    | (Operations &                  | Transport           |
|      |                            | Computer)                        | Computer)                      |                     |
|      | Deletion of                | Deputy                           | Additional                     |                     |
| 69.  | Hire/Purchase              | Commissioner                     | Commissioner                   |                     |
| 07.  | rine, r drenase            | (Operations &                    | (Operations &                  | Transport           |
|      |                            | Computer)                        | Computer)                      |                     |
|      |                            | Deputy                           | Additional                     |                     |
| 70.  | Temporary Registration of  | Commissioner                     | Commissioner                   |                     |
| 10.  | Vehicles                   | (Operations &                    | (Operations &                  | Transport           |
|      |                            | Computer)                        | Computer)                      |                     |
| 71.  | Issue of Factory License   | DC/ADC(FL)                       | Additional<br>Commissioner(FL) |                     |
| 72.  | Issue of General Trade     | Assistant                        | Deputy                         |                     |
|      | License                    | Commissioner<br>(Zone)           | Commissioner<br>(Zone)         | Municipal           |
| 73.  | Renewal of Factory         |                                  | Additional                     | Corporation of Delh |
|      | License                    | DC/ADC(FL)                       | Commissioner(FL)               | (MCD)               |
| 74.  | Issue of Health Trade      | MUO                              | Addl.                          |                     |
|      | License                    | MHO                              | Commissioner<br>(Health)       |                     |
| 75.  | Issuance of certified      | Concerned area                   | ADM (Concerned                 |                     |
|      | copies of Revenue records  | SDM                              | Revenue District)              |                     |
| 76.  | Issuance of NOC for        | Concerned area                   | ADM (Concerned                 |                     |
|      | registration of sale deeds | SDM ·                            | Revenue District)              |                     |
| 77.  | Issuance of delayed birth  | Concerned area                   | ADM (Concerned                 | Revenue             |
| 6.94 | order                      | SDM                              | Revenue District)              |                     |
| 78.  | Issuance of delayed death  | delayed death Concerned area ADM | ADM (Concerned                 |                     |
|      | order                      | SDM                              | Revenue District)              |                     |
|      | Society registration for   | Concerned Jt.                    | 0                              |                     |
| 79.  | Society registration for   | Registrar /                      | Concerned Addl.                | Registrar of Co-    |
|      |                            | Thrift and Credit society        | Dy. Registrar                  | RCS / Spl. RCS      |

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| 80. | Addition of Members in<br>the Ration Card                              | Additional<br>Commissioner<br>(Vigilance)  | Special<br>Commissioner                              |                   |
|-----|--|--|--|-------------------|
| 81. | Deletion of Members in<br>the Ration Card                              | Additional<br>Commissioner<br>(Vigilance)  | Special<br>Commissioner                              |                   |
| 82. | Change in Head of Family   | Additional<br>Commissioner<br>(Vigilance)  | Special<br>Commissioner                              | Food Supplies and |
| 83. | Transfer of Ration Card<br>within Delhi                                | Additional<br>Commissioner<br>(Vigilance)  | Special<br>Commissioner                              | Consumer Affairs  |
| 84. | Change in Residential<br>Address                                       | Additional<br>Commissioner<br>(Vigilance)  | Special<br>Commissioner                              |                   |
| 85. | Issuance of Duplicate<br>Ration Card                                   | Additional<br>Commissioner<br>(Vigilance)  | Special<br>Commissioner                              |                   |
| 86. | Load Decrease for<br>Domestic Consumers up<br>to 10 KW sanctioned load | Sr. GM –<br>Commercial                     | VP – Commercial                                      | North Delhi Power |
| 87. | Load Increase up to 10<br>KW for Domestic<br>Consumers                 | Sr. GM –<br>Commercial                     | VP – Commercial                                      | Limited (NDPL)    |
| 88. | Load Decrease for<br>Domestic Consumers up<br>to 10 KW sanctioned load | Dy. GM & Head<br>Meter Management<br>Group | Asst. Vice<br>President & Head-<br>Door Step Service | BSES Yamuna Powe  |
| 89. | Load Increase up to 10<br>KW for Domestic<br>Consumers                 | Dy. GM & Head<br>Meter Management<br>Group | Asst. Vice<br>President & Head-<br>Door Step Service | Limited           |
| 90. | Load Decrease for  | Head DSS                                   | Head Customer<br>Care                                | BSES Rajdhani     |

THE R. P. LEWIS CO., MICH.



|     | Domestic Consumers up<br>to 10 KW sanctioned load              |   | •   | Power Limited       |
|-----|--|---|---|---------------------|
| 91. | Load Increase up to 10<br>KW for Domestic<br>Consumers         | Head DSS  | Head Customer<br>Care                                   |                     |
| 92. | Duplicate of National<br>Permit                                | Deputy<br>Commissioner<br>(Operation &<br>Computer) | Additional<br>Commissioner<br>(Operation &<br>Computer) | Transport           |
| 93. | Surrender of Supply of<br>Electricity Connection<br>(Domestic) | Director (Personnel),<br>NDMC                       | Secretary (NDMC)  |                     |
| 94. | Bifurcation of Load  | Director (Personnel),<br>NDMC                       | Secretary (NDMC)  | New Delhi Municipal |
| 95. | Load enhancement of<br>Electricity Connection (10<br>KW)       | Director (Personnel),<br>NDMC                       | Secretary (NDMC)  | Council (NDMC)      |
| 96. | Load Reduction of<br>Electricity Connection<br>(Domestic)      | Director (Personnel),<br>NDMC                       | Secretary (NDMC)  |                     |

By order and in the name of the Lieutenant Governor of the National Capital Territory of Delhi,

Junly Li 12/10/2

(SUSHIL SINGH) JOINT SECRETARY (IT)

Copy for information and necessary action to:-

- BSES Rajdhani Power Limited 1.
- 2. 3. BSES Yamuna Power Limited
- North Delhi Power Limited (NDPL)

- 4. Delhi Police
- 5. Delhi Park and Garden Society, Department of Environment, GNCTD

6. Drugs Control

7. Department of Environment, GNCTD

8. Food Supplies and Consumer Affairs

9. Municipal Corporation of Delhi (MCD)

10. New Delhi Municipal Council (NDMC)

11. Revenue Department.

12. Trade and Taxes Department

13. Transport Department

14. Weights and Measures

15. Delhi Development Authority (DDA)

16. Excise, Entertainment & luxury Tax

17. Delhi Pharmacy Council

18. Labour Department

19. Directorate of Education

20. Delhi Jal Board

21. Department of Information Technology

22. Registrar Office (Co-Operative Societies)

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(SUSHIL SINGH) JOINT SECRETARY (IT)