

GOVERNMENT OF NATIONAL CAPITAL TERRITORY OF DELHI
ADMINISTRATIVE REFORMS DEPARTMENT
7TH LEVEL, C-WING, DELHI SECRETARIAT,
I.P. ESTATE, NEW DELHI-110002
EMAIL:ARUPDATE@NIC.IN FAX: -011-23392621

F.2/02/2023/AR/4274-81

Dated: 01/09/2023

OFFICE MEMORANDUM

Sub: - Processing of Pension Cases through Bhavishya in Government of NCT of Delhi (online Pension Sanction & Payment Tracking System).

Department of Pension and Pensioner's Welfare, Government of India with a vision to ensure payment of all retirement dues and delivery of Pension Payment Order (PPO) to retiring employees on the day of retirement itself has launched an online Pension Sanction & Payment Tracking System called 'Bhavishya'. The main objectives and benefits of Bhavishya are as under:

Main Objectives:

- Online tracking of pension case and payment process by the individual and authorities.
- Timely and accurate calculation of pension, e-payment of post-retirement benefits and effective monitoring by all the stakeholders.
- Generation of digitally signed PPO (e-PPO).
- Integration with PFMS-Pension Module for payment.
- Intimation of PPO Number and post-retirement benefits to retiree/beneficiary via SMS.

Benefits:

- Online processing of pension cases flawlessly between Bhavishya, PFMS and CPAO.
- Fast movement of date as PFMS obtains data from Bhavishya electronically without any manual intervention.
- Bringing greater transparency in processing of pension cases.
- Electronic disbursement of post-retirement benefits (retirement gratuity/death gratuity/commutation/withheld gratuity) to retiree's/pensioner's bank account.
- Validation of bank details (via PFMS sanction module) to minimize payment failures.
- Retiree/pensioner is informed regarding the generation of PPO number and DSC of e-PPO via SMS.

It has now been decided to implement Bhavishya mandatorily for the employees of Government of NCT of Delhi from the financial year 2023-24 onwards. However, considering the number of establishments/DDOs under the GNCTD, Bhavishya shall be implemented as a pilot project in a phased manner. Initially, it shall be implemented as a pilot project of DDOs attached with PAO-6, 10 & 15 may be relaxed to a period of three months i.e. 01/10/2023 in place of 01/07/2023 to



complete the procedural formalities and creation of designation based email ID by IT Department of all the offices attached with PAO-6, 10 & 15 after the approval of Competent Authority. Therefore, the following pre-requisites stipulated by Department of Pension and Pensioner's Welfare, Government of India and office of Controller General of Accounts, Government of India shall be adhered to roll out Bhavishya: -

- Registration of Head of Office/DDO/Dealing Assistant in Bhavishya Portal.
- Since the outflow of pension cases processed through bhavishya are landed in Pension Module of PFMS for final settlement, therefore, registration of DDOs/PAOs in PFMS, is needed.
- Designation based government email id (gov.in/nic.in) and Mobile Number required for registration.
- Alignment of DDO code and PAO code of CGA.

All the Head of Offices will process the pension cases on Bhavishya and thereafter, the Pay & Accounts Offices/DDOs will process it in the Pension Module of Public Financial Management System (PFMS) which is integrated with Bhavishya. For this purpose, IT Department, GNCTD will facilitate all the departments of GNCTD for generation of designation based NIC/GOV Email ID for DDOs/HOOs/PAOs/Dealing Hands, etc.

Also, IT Department, GNCTD will explore the integration/transfer of data from IFMS to Bhavishya and shall impart training on 'Bhavishya' to HOOs/DDOs in consultation with Department of Pension & Pensioner's Welfare, GoI and UTCS, GNCTD. The training shall be imparted in ToT (training of trainers) mode. The master trainer shall attend the training on behalf of the Department.

The Principal Accounts Office, GNCTD shall complete the following activities: -

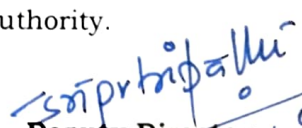
- a) Alignment of DDO code and PAO code of CGA.
- b) Initially, it may be implemented as a pilot project for DDOs attached with PAO-6, 10 & 15 (**Annexure-A**) and after fine tuning the process of implementation, it shall be implemented in all PAOs after obtaining training on 'Bhavishya' and 'PFMS pension module' by HOOs/DDOs/PAOs.
- c) The list of DDOs under PAO-6, 10 & 15 shall be provided by the Principal Accounts Office to Department of Pension & Pensioner's Welfare, GOI.
- d) Once the implementation of Bhavishya is stabilized, it shall be implemented in all remaining PAOs. The schedule shall be communicated in due course.
- e) Principal Accounts Office shall nominate a Nodal Officer, who will coordinate with all the HOOs/DDOs/PAOs as well as liaise with Department of Pension & Pensioners' Welfare for registration of HOOs/DDOs of GNCTD for smooth implementation of Bhavishya.
- f) All necessary process for readiness of 'PFMS pension module' by PAOs will be taken up by the Principal Accounts Office, GNCTD. The office of CGA shall be informed regarding the decision of Department of Pension & Pensioners' Welfare, GOI for implementing 'Bhavishya' in GNCTD to allow access of PFMS Pension Module to the PAOs/DDOs of the departments of GNCTD.

- g) The Principal Accounts Office will also liaise with the office of CGA, GOI for imparting training on **PFMS** pension module to HOOs/DDOs/PAOs.

In order to ensure prompt disposal of pension cases, Administrative Reforms Department will liaison with the departments and will set up a dedicated **Help Desk (011-23392726 and 011-23392620)** for redressal of grievances of retiree/retired employees of GNCTD for any procedural help.

The forms for registration on Bhavishya along with Registration FAQs and Registration Manual is available on the website of Bhavishya at URL <https://bhavishya.nic.in/Registration.aspx>. In case of any difficulty, the departments may take help of technical team of Bhavishya through contact numbers mentioned on Bhavishya Portal i.e. <https://bhavishya.nic.in>.

This issues with the prior permission of the Competent Authority.


Deputy Director,
Administrative Reforms Department, GNCTD. *L.O.* 01.09.23

F.2/02/2023/AR/4274-4281

Dated: 01/09/2023

Copy forwarded for information and necessary action to:

1. All Addl. Chief Secretaries/ Pr. Secretaries/Secretaries/Heads of Departments of Government of NCT of Delhi/ New Delhi.
2. The Addl. Controller General of Accounts & Head of the Organization, Office of Controller General of Accounts, Ministry of Finance, Government of India, Mahalekha Niyantarak Bhawan, 4th Floor, Block-E, GPO Complex, INA, New Delhi.
3. The Under Secretary P&PW(C), Department of Pension and Pensioner's Welfare, Government of India, Ministry of Personnel, Public Grievances and Pensions, 3rd Floor, Lok Nayak Bhawan, Khan Market, New Delhi.
4. Secretary (IT), Department of Information Technology, GNCTD.
5. Controller of Accounts, Pr. Accounts Office, GNCTD.
6. All Pay & Accounts Offices of NCT of Delhi with a request to provide a copy of this OM to all HoOs/DDOs under their payment control.
7. Guard File.
8. Website of A.R. Department.


Deputy Director,
Administrative Reforms Department, GNCTD. *L.O.* 01/09/23