

e-tender

Selection of Vendor for Installation and implementation of Live Web casting solution and CCTV monitoring services (Audio & Video Recording, Viewing, CCTV & other Services) during the Lok Sabha Election, 2024 for the NCT of Delhi.

Proposals are invited from qualified and experienced agencies / interested parties for Installation and implementation of Live Web casting solution and CCTV monitoring services (Audio & Video Recording, Viewing, CCTV & other Services) during the Lok Sabha Election, 2024 for the NCT of Delhi.

Interested Bidders, who qualify as per the criteria mentioned in the document, may submit their proposals through e-tendering by **15th March 2024 till 2:00 PM** on the e-Procurement portal (<https://govtprocurement.delhi.gov.in>)

The detailed E-TENDER document can be downloaded from the website:
<https://govtprocurement.delhi.gov.in>

**Tender Inviting Authority,
CEO, DELHI**

Basic Details

Organisation Chain	Chief Electoral Officer		
Tender Reference Number	CEO / P and I /1 306 / 2023-24 / Vol. III		
Tender ID	2024_CEO_255717_1	Withdrawal Allowed	Yes
Tender Type	Open Tender	Form of contract	Works
Tender Category	Services	No. of Covers	2
General Technical Evaluation Allowed	No	ItemWise Technical Evaluation Allowed	No
Payment Mode	Offline	Is Multi Currency Allowed For BOQ	No
Is Multi Currency Allowed For Fee	No	Allow Two Stage Bidding	No

Payment Instruments

Offline	S.No	Instrument Type
	1	Demand Draft
	2	FDR
	3	Bankers Cheque
	4	Bank Guarantee

Cover Details, No. Of Covers - 2

Cover No	Cover	Document Type	Description
1	Fee/PreQual/Technical	.pdf	Documentary proof for the legal entity as mentioned at Clause 5 Technical Eligibility Conditions.
		.pdf	Documentary proof for Annual Financial Turnover and Net worth as mentioned at Clause 5
		.pdf	Documentary proof for Technical Experience as mentioned at Clause 5
		.pdf	Duly signed copy of this E TENDER as a token of agreement for all terms and conditions and SOW
		.pdf	Duly signed copy of the PAN card
		.pdf	Duly signed copy of GST Registration certificate
		.pdf	Copy of latest GST return.
		.pdf	Copy of the EMD as per tender document
		.pdf	Self Declaration Certificate as mentioned at Clause 5
		.pdf	Duly signed Non Disclosure Agreement duly notarized in Stamp paper
		.pdf	Duly signed and notarized affidavit for Political neutrality
		.pdf	Duly signed letter of undertaking for Non Black listing duly notarized in Stamp paper.
		.pdf	Duly signed undertaking for Non Retention duly notarized in Stamp paper.
		.pdf	Duly filled and signed Bidders profile as per tender document
		.pdf	Duly signed copy of an appropriate board resolution or power of attorney as per tender document
2	Finance	.xls	Price Bid

Tender Fee Details, [Total Fee in ₹ * - 0.00]

Tender Fee in ₹	0.00		
Fee Payable To	Nil	Fee Payable At	Nil
Tender Fee Exemption Allowed	No		

EMD Fee Details

EMD Amount in ₹	60,00,000	EMD Exemption Allowed	No
EMD Fee Type	fixed	EMD Percentage	NA
EMD Payable To	Chief Electoral Officer, DELHI	EMD Payable At	Delhi

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Work / Item(s)

Critical Dates			
Publish Date	08-Mar-2024 06:00 PM	Bid Opening Date	15-Mar-2024 03:00 PM
Document Download / Sale Start Date	08-Mar-2024 06:00 PM	Document Download / Sale End Date	15-Mar-2024 02:00 PM
Clarification Start Date	NA	Clarification End Date	NA
Bid Submission Start Date	08-Mar-2024 06:00 PM	Bid Submission End Date	15-Mar-2024 02:00 PM

Tender Documents				
NIT Document	S.No	Document Name	Description	Document Size (in KB)
	1	Tendernotice_1.pdf	NIT	351.39
Work Item Documents	S.No	Document Type	Document Name	Description
	1	Tender Documents	Tenderdcoument.pdf	Tender document
	2	Additional Documents	Pricebid.xls	Price bid

Bid Openers List			
S.No	Bid Opener Login Id	Bid Opener Name	Certificate Name
1.	ssdn_prateek@yahoo.com	Dewan Chand	Dewan Chand
2.	mathew.kurian@gov.in	Mathew Kurian	Mathew Kurian
3.	cl.roy87@nic.in	Chunni Lal Roy	CHUNNI LAL ROY

Tender Properties			
Auto Tendering Process allowed	No	Show Technical bid status	Yes
Show Finance bid status	Yes	Show Bid Details in Public Domain stage	Technical Bid Opening
BoQ Comparative Chart model	NIL	BoQ Compartive chart decimal places	2
BoQ Comparative Chart Rank Type	NIL	Form Based BoQ	No

Tender Inviting Authority	
Name	ACEO, P and I
Address	Old St. Stephens College Building Kashmere Gate, Delhi

Tender Creator Details	
Created By	Dewan Chand
Designation	DCA
Created Date	08-Mar-2024 02:16 PM

e - Tender for “Selection of Vendor for Installation and implementation of Live Web casting solution and CCTV monitoring services (Audio & Video Recording, Viewing, CCTV & other Services) during the Lok Sabha Election (LSE), 2024 for the NCT of Delhi”.

E - Tender No: CEO/P&I/1 306/2023-24/Vol. III

Date of Publishing the e-tender : 8th March, 2024

Office of the Chief Electoral Officer, Delhi
Old St. Stephen's College Building
Kashmere Gate, Delhi – 110006

Disclaimer

1. The information contained in this e-tender document or subsequently provided to the Bidders, whether verbally or in documentary or in any other form by or on behalf of CEO, Delhi or any of its employees or advisors, is provided to the Bidders on the terms and conditions set out in this E-TENDER and all other terms and conditions subject to which such information is provided.

2. This E-TENDER is not an Agreement and is neither an offer nor an invitation by the CEO, DELHI to the Bidders or any other person, but an invitation to receive responses from eligible interested parties for Installation and implementation of Live Web casting solution and CCTV monitoring services (Audio & Video Recording, Viewing, CCTV & other Services) during the Lok Sabha Election (LSE), 2024 for the NCT of Delhi. The purpose of this E-TENDER is to provide interested parties with information that may be useful to them in the formulation of their Bids. The information contained in this E-TENDER has been provided to the best of knowledge of CEO, DELHI and in good faith. However, the information may not be complete and accurate in all respects and may not be exhaustive. This E-TENDER includes statements which reflect various assumptions and assessments arrived at by CEO, DELHI in relation to the project.

3. While reasonable care has been taken in providing information in this E-TENDER, the Bidders are advised not to rely on this

information only but also carry out their independent due diligence and risk assessments before submitting their response to this E-TENDER. Further, the Bidders are advised to conduct their own analysis of the information contained in this E-TENDER, carry out their own investigations about the project, the regulatory regime which applies thereto and all matters pertaining to CEO, DELHI and to seek their own professional advice on the legal, financial and regulatory consequences of entering into an agreement or arrangement relating to this E-TENDER.

4. The information contained in this E-TENDER is subject to update, expansion, revision and amendment prior to the last day of submission of the Bids at the sole discretion of CEO, DELHI. In case any major revisions to this E-TENDER are made by CEO, DELHI preceding the last date of submission of the Bids, CEO, DELHI may, at its discretion, provide reasonable additional time to the Bidders to respond to this E-TENDER. Neither CEO, DELHI nor any of its officers, employees nor any advisors nor consultants undertakes to provide any Bidder with access to any additional information or to update the information in this E-TENDER.
5. CEO, DELHI, its employees and advisors make no representation or warranty and shall have no liability of any nature to any person including any Bidder or Vendor under any law, statute, rules or regulations or tort, principles of restitution or unjust enrichment or otherwise for any loss, damages, cost or expense which may arise from or be incurred or suffered on account of anything contained in this E-TENDER.

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Interested Bidders, who qualify as per the criteria mentioned in the document, may submit their proposals through e-tendering by **15th March 2024 till 2:00 PM** on the e-Procurement portal (<https://govtprocurement.delhi.gov.in>)

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**Tender Inviting Authority,
CEO, DELHI**

1. Fact Sheet

Item	Description
Name of the Purchaser	Chief Electoral Officer, DELHI
Tender Inviting Authority	Chief Electoral Officer, DELHI
Job Requirement	E-TENDER for Selection of Vendor for Installation and implementation of Live Web casting solution and CCTV monitoring services (Audio & Video Recording, Viewing, CCTV & other Services) during the Lok Sabha Election, 2024 for the NCT of Delhi.
Method of Selection	The method of selection is Lowest / Least Cost Based Selection (LCBS) L1 after qualification in technical eligibility
Date of E-TENDER issue	8th March, 2024
Last date for Submission of Pre-Bid Queries	<p>All the queries should be received on or before 11th March 2024 till 3.00 PM through email only with subject line as follows:</p> <p>“E-TENDER for Selection of Vendor for Installation and implementation of Live Web casting solution and CCTV monitoring services (Audio & Video Recording, Viewing, CCTV & other Services) during the Lok Sabha Election, 2024 for the NCT of Delhi” _<Bidder’s Name>”.</p> <p>The Pre-Bid queries to be sent to the following Email ID: <i>eoproc11@gmail.com</i></p>

Item	Description
Date and time for Pre-bid meeting	4.00 PM on 11.03.2024 at the office of the Chief Electoral Officer, Delhi.
Publishing of Responses to pre- bid queries / corrigendum by CEO, DELHI –Date	Note: CEO, Delhi shall not be obligated to respond to any or all the queries. CEO, Delhi may, at its sole discretion, choose to publish responses to the pre-bid queries and / or any corrigendum on https://govtprocurement.delhi.gov.in or may send the same through e-mail or any other means by 12th March, 2024.
Last date and time for Bid / Proposal submission (on or before)	15th March 2024 till 2:00 PM Proposals shall be uploaded in the format and mode as provided for
Technical Qualification Bid Opening	15th March 2024. 3:00 PM Venue: To be opened online
Result of Technical Evaluation & Date and time for Opening of Commercial Bids.	To be intimated later to only technically qualified Bidders
Language of Bid Submission	Proposals should be submitted in English only. Documents in other language shall submitted along with English translation only.
Taxes	As per government norms and the terms of the Agreement.
Estimated Cost	Rs 20 Crore
Bid document Fees	NIL
Earnest Money Deposit (EMD)	Bid Security (Earnest Money Deposit) for an amount of Rs 60,00,000 (Sixty Lakhs Only) in the form of an Account Payee DD/ Pay Order/ Fixed Deposit Receipt from a commercial bank, or Bank Guarantee in an acceptable form in favor of “Chief Electoral Officer, DELHI” . Scanned copies of payment of EMD as applicable shall be submitted online on the e- procurement portal and the original EMD shall also be physically submitted to the office of CEO, Delhi by bidder before the due date and

	time of bid submission end date i.e 15th March 2024 till 2:00 PM failing which the tender/ bid shall be rejected without giving any opportunity.
Bid Validity	Proposals must remain valid up to 180 (One Hundred and Eighty) days from the last date of submission of the Bids
Contract Period	The contract will be valid for a period of one year from the Effective date of Agreement.
Currency	Currency in which the Bidders will quote the price and will receive payment is INR only.
Name and Address for Communication and seeking clarifications	Sh. Bhupendra Kumar, Assistant Chief Electoral Officer, Office of the Chief Electoral Officer, Old St. Stephen College Building, Kashmere Gate, Delhi – 110006. Mail Id : eoproc11@gmail.com Phone number : 011 - 21320034

Note:

- a. **The above date, time and venue may be altered by the CEO, DELHI at its sole discretion. Some of the information provided in the above Fact Sheet is further elaborated in the subsequent sections of this E-TENDER and the information provided in the Fact Sheet and subsequent sections of this E-TENDER are to be read in conjunction and are to be interpreted harmoniously.**
- b. **Tender Response and supporting documents shall be uploaded through Delhi e - Procurement Portal only (<https://govtprocurement.delhi.gov.in>). Hard copy of the Tender Response documents will not be accepted.**
- c. **The bidder shall be liable for *add case* i.e theft, fire, riots, natural calamities etc., The bidder shall be liable to bear all costs, damage of material or lifes as the case may be. The CEO, Delhi shall not be liable to bear such liabilities.**

2. E- tender proposal

Online tender responses are invited from qualified and experienced agencies with end -To - end solution as detailed out in the scope of work under clause 16 of this E-TENDER document. This invitation to bid is open to all Bidders meeting the minimum eligibility criteria as mentioned in Clause 5.0 of this E-TENDER document.

2.1 Earnest Money Deposit (EMD)

Every Bidder, participating in the procurement process will be required to furnish the EMD as specified in the Tender Schedule.

- a) Bid Security (Earnest Money Deposit) for an amount of **Rs 60,00,000/- (Sixty Lakhs Only)** in the form of an Account Payee DD/ Pay Order/ Fixed Deposit Receipt from a commercial bank, or Bank Guarantee in an acceptable form in favor of “**Chief Electoral Officer, DELHI**” shall be submitted along with the Bid document. EMD will be returned within 30 days of opening the bid / award of the tender and will not carry any interest. It will be dealt with as provided in the tender.
- b) The EMD taken from a Bidder shall be forfeited in the following cases, namely:
 - 1. When the Bidder does not execute the agreement, if any, after placement of supply / work order within the specified period;
 - 2. When the Bidder fails to commence the supply of the goods or service or execute work as per supply / work order within the time specified;
 - 3. When the Bidder does not deposit the Performance Guarantee (PG) within the specified period after the supply / work offer is placed; and

- d. If the Bidder breaches any provision of code of integrity prescribed for Bidders specified in the bidding document or as per the state rules, the CEO, DELHI reserves the right to terminate the contract.
- e. Notice will be given to the Bidder with a reasonable time before the EMD deposit is forfeited.

3. Preamble

The Election Commission of India has directed that Live Webcasting of poll proceedings on poll day shall be taken up in minimum 50% of the Polling Stations of the General Election to Lok Sabha Constituencies, 2024 using IP based webcam / HD camera and connectivity of either 4G/3G, for effective monitoring of Poll in the Polling Stations without compromising the secrecy of voting in connection with Election to General Election to Lok Sabha, 2024. The webcasting is proposed based on local availability of connectivity in line with the directions of the Election Commission of India. The Prime connectivity (3G/4G) should be through reliable ISP. The cost towards SIMs, Data, Solution, Cameras, Manpower and all Items in the scope of work should be borne by Vendor. The connectivity could be decided based on the best signal and as per feedback and requirement of CEO Office/DEOs/ROs.

Similarly, CCTV solution shall be provided for ensuring transparency in election process and shall cover the activities such as Nomination, Scrutiny, Symbol Allotment, Training, Commissioning of EVMs, Storage of EVMs in the strong rooms, Counting process etc.,

The Bidder who fulfill the eligibility criteria, are requested for response towards the Webcasting and related services for General Election to Lok Sabha, 2024 as per the technical specifications & Scope of Work as mentioned in Clause 16 and terms and conditions as laid down.

The selected vendor shall be required to work closely with the officials of the office of the District Election Officers / Returning Officer concerned to complete the work required, up to their satisfaction. The selected vendors shall be required to pass through Technical & Financial evaluation.

Note: The actual requirement may vary as per site requirement as assessed by DEOs/ROs.

4. General Instructions

General Guidelines

- (a) It must be clearly understood that the terms and conditions and specifications are intended to be strictly enforced. No escalation of cost by the vendors will be permitted throughout the period of agreement or throughout the period of completion of contract whichever is later on account of any reasons whatsoever.
- (b) The Successful Bidder shall make all arrangements as part of the contract to supply, commission and train the beneficiaries at various locations at their own cost and transport.
- (c) The Successful Bidder should be fully and completely responsible to the office of the Chief Electoral Officer, Delhi.
- (d) The Successful Bidder should be fully and completely responsible to the office of the CEO and the DEOs / ROs for all the deliveries and deliverables.
- (e) Successful Bidder shall bear the cost of CAPEX / OPEX for implementation of scope of work.
- (f) Successful Bidder should setup Operating System, Data Base and other software/applications to host the platform on the hardware in their data centre (**which should be in India**).

- (g) Successful Bidder should procure necessary software licenses, equipment, network elements and support. No unauthorized / illegal software / hardware to be used.
- (h) Arranging, managing and training of manpower and training of field staff and officers of the state/district/head quarter/control room/polling booths/counting centers/strong room will be the responsibility of Successful Bidder.
- (i) Successful Bidder should operate & maintain all equipment and software 24X7 and regular monitoring as per requirement. Central helpdesk and District Level Help Desk should function 24X7 for technical support.
- (j) Successful Bidder need to develop **central reporting portal** (with Dashboard feature) showing the real-time progress / status of polling and central monitoring portals in real time. Detailed reports should be accessible, when a state / District / Polling Booth / Counting Centre is clicked on the central reporting portal.
- (k) The Vendor shall arrange GSM SIM cards with suitable plan providing sufficient SMS, 3G/4G data packs on his own at his expenses.
- (l) Successful Bidder shall submit **Performance Guarantee of Five percent (05 %)** of the cost of the work order.
- (m) Deadline / last date for signing contract: Within 07 working days of issue of work offer.
- (n) The Successful Bidder need to fine tune the solution as per the ECI requirements and should implement the same to the satisfaction of ECI /CEO, Delhi with no extra costs.
- (o) The solution needs to be scalable and adaptable for new requirements in terms of technical features and scalability to handle additional locations if any, added for Webcasting.
- (p) The Technical solution should be such that the cameras for Webcasting / CCTV monitoring streaming website and should be compatible for seamless integration.

- (q) Demo should be arranged any time after submission of proposal by the Bidder as per instruction given from the CEO office to the eligible Bidder qualifying above all points and complied with the scope of work and technical specifications.
- (r) The Bidder should not hold any sanction / black-listing by any Government/ Quasi government agency or any Multi- Lateral Donor Body (World Bank, ADB, JICA, etc.) during the past 03 years (even if the sanction / black-list was subsequently withdrawn).
- (s) If the Lowest bidder (L1) does not perform the work satisfactorily, the order will be given to next successful bidder in the tender. The decision of CEO, Delhi will be final in this regard.
- (t) The CEO, Delhi reserves the right to change the schedule of the bidding process. Please visit the Delhi e-procurement portal for regular update.
- (u) In case of any ambiguity in the interpretation of any clause in the e-tender documents, the interpretation of the clause by the CEO, Delhi shall be final and binding on the bidder. The decision of the CEO, Delhi in the process of tender evaluation shall be full and final.
- (v) The bidder shall not be allowed to make any deviation whatsoever from the terms and conditions and technical specifications specified in this e-tender document.
- (w) Any attempt by a bidder to influence the CEO, Delhi in the evaluation of the bids / contract award decision may result in the rejection of its bid. If any bidder wishes to contact the CEO, Delhi during / after opening of the bids but before award of contract, he /she may do so in writing.
- (x) Failure of the successful bidder to agree with the terms and conditions of the bid / contract shall constitute sufficient ground for the annulment of the proposal or the award, in such event, CEO, Delhi would reject the proposal and forfeit the EMD / PG as the case may be.
- (y) A certificate in the format mentioned in Section 65B of the Indian Evidence Act, 1872 shall necessarily be given by the bidder before releasing the payment.
- (z) The bidder has to ensure that the IT system is duly following the IT Act of the GoI and all provisions of the cyber security issued by ECI from time to time.
- (aa) The successful bidder has to maintain secrecy of the complete work and in case of breach of secrecy; appropriate legal action shall be initiated against the bidder.

5. Technical Eligibility Conditions :

S.No.	Requirement	Eligibility Criteria	Supported documents to be submitted
1.	Legal Entity	The Bidder should be a registered legal entity in India	Copy of certificate of Incorporation or other relevant documents to be submitted.
2	Earnest Money Deposit (EMD)	Bid Security (Earnest Money Deposit) for an amount of Rs 60,00,000/- (Sixty Lakhs only) in the form of an Account Payee DD/ Pay Order/ Fixed Deposit Receipt from a commercial bank, or Bank Guarantee in an acceptable form in favor of “Chief Electoral Officer, DELHI” .	Copy of the EMD to be uploaded along with the bid in the e-procurement portal and hard copy of the same should be deposited in the P&I Branch before the due date and time fixed for submission of bid.
3	Turn Over and Net worth	<p>Average Annual financial turn over during the last three Financial years, ending 31st March, 2023 should be at least Rs. 6.00/- Crore.</p> <p>The legal entity should have a positive net worth during the last three Financial years, ending 31st March, 2023</p>	<p>a) Copies of the Audited balance sheet for the past 03 financial years to be submitted to ascertain turn over and net worth for each year.</p> <p>b) Bidder shall also submit a Certificate from the Chartered Accountant in support of turnover and positive net worth for the last three Financial years, ending 31st March, 2023</p>

4	Technical Capability / Past Experience	<p>a) The Bidder should have executed live web streaming for polling (IP based HD web cameras- based audio & video from multiple locations) and CCTV for elections works during the last 03 years ending March, 2024.</p> <p>b) The bidder should have experience of having successful execution of similar works of</p> <ul style="list-style-type: none"> i. One work comprising of 16800 web cameras for web casting and 1430 CCTV cameras for CCTV surveillance (or) ii. Two works each comprising of 10500 web cameras for web casting and 900 CCTV cameras for CCTV surveillance (or) iii. Three works each comprising of 8400 web cameras for web casting and 720 CCTV cameras for CCTV surveillance <p>Similar works means: Web casting (IP based HD web cameras- based audio & video from multiple locations) and CCTV surveillance works in any Government Department / PSU / Semi Government Departments / Local Bodies.</p> <p>Note: Bidder should fulfill both a and b points of Technical Capability / Experience</p>	<p>Copy of work Completion Certificate / Sanction order / payment order from the customers should be submitted. The Completion Certificate / Sanction order / payment order shall be issued by competent authorities of the same organization / department. In case of experience of any consortium, bidder shall submit the documentary proof for his/her share of work as part of the said consortium.</p>
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5.	Resource	The Bidder should have the capability to arrange for sufficient resource and skilled manpower to carry out the work as per this E-TENDER	The Bidder shall submit a self - Declaration certificate for the same.
6.	Technical implementation	The selected Bidder will have to setup the required equipment and related peripherals and carry out necessary integration at various Polling Booths across the NCT of Delhi. District Election Officers (DEO's) / Returning Officers across the NCT of Delhi will coordinate with the selected vendor in the deployment of technical staff of the successful Bidder. The successful Bidder shall provide required manpower for all locations for polling and other election related activities as per this E-TENDER.	The Bidder shall submit a self- Declaration certificate for the same.

Note:

1. A consortium of bidders is not allowed to participate in this E-TENDER. Any bid submitted by a consortium will be rejected.
2. If any bidder submits an experience certificate in name of consortium, the bidder must submit the consortium agreement or any other legally valid document to determine the portion of works executed by the bidder.
3. Sub-contracting of any work resulting from the E-TENDER is not allowed, except where the E-TENDER explicitly allows for the bidder to enter into a contract with a third party.

6. Proposals

The Proposals should be submitted as per below

Documents to be submitted along with Technical Bid:

1. Documentary proof for the **legal entity** as mentioned at Clause 5 : Technical Eligibility Conditions.
2. Documentary proof for **Annual Financial Turnover and Net worth** as mentioned at Clause 5 : Technical Eligibility Conditions.
3. Documentary proof for **Technical Experience** as mentioned at Clause 5 : Technical Eligibility Conditions.
4. Duly **signed copy of this E-TENDER** as a token of agreement for all terms & conditions and for the scope of work.
5. Duly signed copy of the **PAN card**
6. Duly signed copy of **GST Registration certificate**
7. Copy of latest GST return.
8. Copy of the **EMD / Bid Security**. Original EMD should be submitted at the office of the Chief Electoral Officer, Delhi before the due date and time fixed for Bid submission.
9. **Self Declaration Certificate** as mentioned at Clause 5 : Eligibility Conditions
10. Duly signed Non – Disclosure Agreement – **duly notarized in Stamp paper**
11. Duly signed and **notarized affidavit** for Political neutrality
12. Duly signed letter of undertaking for Non – Black listing – **duly notarized in Stamp paper**.
13. Duly signed undertaking for Non – Retention – **duly notarized in Stamp paper**.
14. Duly signed Bidders profile
15. Duly signed copy of an appropriate board resolution or power of attorney in the name of an authorized signatory of the Bidder stating that he/she is authorized to execute documents and to undertake any activity associated with the Bidder's proposal wherever applicable.
16. All the supporting documents to be signed on each page and submitted online.
17. Any document submitted on physical mode shall not be considered for technical evaluation.

Documents to be submitted along with Financial Bid:

1. BOQ: Financial quote (as given in Clause 22) duly filled and signed.

Note : Bidder need to quote rates for each line item. Prices shall be quoted in Indian Rupees only.

Modification and withdrawal of Bids

- i. No Bidder is allowed to modify or withdraw the bid after the due date and time fixed for the bid submission.
- ii. No bid can be modified or withdrawn subsequent to the deadline for submission of bids.

7. Technical Evaluation

The duly constituted Tender Evaluation Committee (TEC) / Purchase Committee will examine the Technical Documents and Technical Proposal against the Evaluation Criteria as per eligibility conditions. The evaluation will be conducted based on the supporting documents submitted by the vendors. Intimation of Financial quote opening shall be done separately to all technically qualified Bidders.

8. Financial Evaluation

The Financial Quote should be submitted as per BOQ given in this E-TENDER.

- i The technically qualified Bidders only will be considered for financial bid opening and evaluation.
- ii The Work order will be issued to the lowest bidder for all the work mentioned BOQ taken together. No item wise evaluation shall be done.
- iii The Price quote Format (BOQ) should not be changed or altered or tampered. If the Quote form is found to be tampered; the quote will be summarily rejected.
- iv The quote should not contain any conditional offers or variation

- clauses otherwise, the Quotes will be summarily rejected.
- v The cost quoted by the Bidder shall include cost and expenses on all counts viz. cost of equipment, transportation, materials, tools/ techniques/ methodologies, manpower, supervision, administration, overheads, travel, lodging, boarding, in-station & outstation expenses, etc. and any other cost involved in the delivery of service except GST.
 - vi The rates quoted by the Bidder shall be kept firm during the contract period.
 - vii Escalation of cost will not be **permitted** during the contract period.
 - viii The Bidder should quote for all the items. Partial Quote is not allowed. Failure to submit the offer as per BoQ or partial offer will be liable for rejection of the Quote itself.

9. Release of Work Order

After completion of the bid process, Work Order for the provisioning as per items mentioned in scope of work will be issued to the Selected Bidder by CEO, DELHI. The supply and payment will be based on the Work Order(s) issued and actual work executed during the LSE - 2024.

10. Execution of Work Order

The awarded Bidder should nominate a Project Manager for Single Point of Contact (SPOC), who should be responsible for effective delivery of work complying with all the terms and conditions and intimate CEO, DELHI / his representatives. The Selected Vendor should ensure that the Project Manager is fully familiarized with the specifications, Conditions, Scope of Work and deliverables. The Project Manager should setup his office and be stationed in Delhi, during the entire duration of the scope of work i.e. during preparation, execution and post processing, concluding activities.

The actions against defaulting vendors can be broadly classified as:-

- i. Forfeiture of EMD/PG;
- ii. Termination of contract.
- iii. Banning /Black Listing of the vendor.

Banning / Black Listing of the vendor with a defaulting Bidder is warranted in case

of

- i. Breach of any contractual obligation;
- ii. Detection of an offence involving moral turpitude in relation to business dealing; or
- iii. An offence of malpractices, etc. which, if established, will warrant banning of business dealing.

11. Release of Payment

The following are the conditions precedent for release of any payment by the CEO, DELHI

- i. Signing of contract
- ii. Signing of Non-Disclosure Agreement
- iii. Submission of Installation and Execution certificate from DEO / RO concerned.
- iv. Penalty/deduction amount, if any imposed by the CEO Delhi, will be deducted from the payment due to the successful Bidder.
- v. Successful Bidders shall have exclusive liability for remittance of Taxes to State and Central Governments as per the Statutes/Act ruling now or hereinafter enforced.
- vi. No advance Payment will be made.
- vii. Payment will be made by CEO Office only after deduction of applicable statutory taxes and levies and penalties if any
- viii. Payment shall be made only after successful completion of the work as mentioned in this E-TENDER.

12. Right to Terminate the Process

1. CEO, DELHI may terminate the E-TENDER process at any time and without assigning any reason. CEO, DELHI makes no commitments, express or implied, that this process will result in a business transaction with anyone.
2. This E-TENDER does not constitute an offer by the CEO, DELHI. The Bidder's participation in this process may result in CEO, DELHI selecting the successful Bidder to engage towards execution of the subsequent contract.

13. Bid Validity Period

1. The bid shall remain valid up to 180 (One Hundred and Eighty) days from the last date of submission of the Bids.
2. CEO, DELHI may request the Bidder for an extension of the period of validity of the Proposal(s) up to 90 more days at a time due the time involved in Bid process management. Bidders will have the right to refuse to extend the validity of bids beyond the said 180 days period and to withdraw the bids. The request and the responses thereto shall be made in writing (or by fax or email).

14. Bidder's authorized signatory

The Proposal should be accompanied by an appropriate board resolution or power of attorney in the name of an authorized signatory of the Bidder stating that he/she is authorized to execute documents and to undertake any activity associated with the Bidder's Proposal. A copy of the same should be uploaded under the relevant section/folder on the e-Procurement portal. Furthermore, the bid must also be submitted online after being digitally signed by an authorized representative of the bidding entity.

15. Proposal Preparation Costs

The Bidder shall bear all costs incurred in connection with participation in the E-TENDER process, including, but not limited to, costs incurred in conduct of informative and other diligence activities, participation in meetings / discussions / presentations, preparation and submission of proposal, in providing any additional information required by CEO, DELHI to facilitate the evaluation process, and in negotiating a definitive contract or all such activities related to the bid process. CEO, DELHI will in no case be responsible or liable for these costs, regardless of the conduct or outcome of the entire Bidding Process.

Scope of the Work(A) Live Web Streaming on poll day (Audio and Video Recording & Viewing):

There are 13713 polling stations available at present in Delhi. As per the directions issued by ECI, Live Web casting solutions have to be implemented in 50 % of the total polling stations in Delhi i.e. 6857. However, additional Auxiliary polling stations are generally set up during the Election period as per the directions received from ECI from time to time.

The Bidder has to undertake the live web streaming (both audio & video) on approximately 7000 Polling Stations at various locations in Delhi as decided by Returning Officers on polling day during the Lok Sabha Election 2024, on a turnkey basis, with the installation of the necessary suitable, proven web-based web-streaming software along with the supply of other related items as per the scope of work described below.

- (a) Supply, installation, commissioning, and implementation of the web- based audio & video streaming software in the server set up in the secured cloud environment. The Chief Electoral Officer (CEO), Delhi, shall not provide any hardware or software apart from the required space. The server setup should be in India.
- (b) Supply and installation of IP- based web cameras with internet connectivity for **recording and storage of Video and Audio to be used in the identified polling stations on the polling day along with required manpower** (one manpower for polling locations having five (05) polling stations; two manpower for polling locations having 6 - 10 polling stations and three manpower for polling locations having more than 10 polling

stations), to operate them to web stream the live data.

- (c) Lease line with adequate bandwidth for use at Seven **Returning Officers (RO) control rooms as well as State / CEO control room for live web casting on poll day.**
- (d) Deployment of **one manpower each at each RO control room as well as CEO control room on polling day to operate the LED TV to view the live data** (Live webcasting). The details are as under:-

1	CEO / State Election Control room	01
2	Returning Officer Control Room	07

- e. The Video Streaming solution should be able to display multiple streams happening at the same time, in the polling stations, on TV (s) for viewing in the Offices of the ECI, Delhi, CEO, Delhi and RO/DEOs in Delhi.
- f. Training manual and training schedule at each RO/DEO office for the officials on the operation of web streaming software.
- g. The manpower hired should not belong to any political party or should not be known sympathizers or supporters or close relatives of any contesting candidates or leaders of any political party and should not have been hired by any political party or contesting candidate.
- h. Establishment of the centralized help desk with required manpower to manage and fix the complaints/issues coming up on the Polling day.
- i. Internet connectivity with minimum required speed is required for uninterrupted web streaming from a reputed service provider with good coverage at polling stations.
- j. The data should be at no point be hosted outside India and the Bidder will not access the data unless authorized by the CEO, Delhi.
- k. Generally 2 - 4 web cameras will be used for each polling station. However, payment shall be made only for actual deployment of cameras as per the site requirement for each polling station / locations as decided by the RO concerned. However, for estimate purpose, the total requirement is

calculated @ 03 cameras / polling station.

(B) Technical Specifications for web casting:-

Task 1: Hosting of the Web Based streaming software:

Bidder shall deploy suitably secured proven web based software, that has the ability to record both audio and video.

The key features of the software are as follows:-

1. Able to record video in H.266 compression or other equivalent open formats which can be read by a variety of open-source software solutions.
2. Able to record at least 4 kbps audio in good quality. This may be either encoded within the video stream or recorded as a separate stream.
3. The camera should be wall-mounted (up to 7 feet in height) and fixed. It should be appropriately secured from physical damage.
4. The web camera should be placed to cover the maximum possible area in the polling station without hampering the secrecy of the vote. The light and glare should be minimal and should be capable of zooming in as per the requirements.
5. During recording the Parliamentary Constituency number / Assembly Segment (AS No.) and polling stations no. (PS No.) should be visible clearly in camera view.
6. Further, it must be insured that in the framework used for webcasting, advertisement of any kind is not displayed.
7. Both audio and video should have the running time stamp. The time stamp should come from a secured location/source and should be approved by the Nodal Officers of bidder as well as RO concerned.
8. The recording should not require any specialized software for viewing and

should be done using the standard browsers, which include the latest and up to four previous versions of the following – Google Chrome, Microsoft Edge, Mozilla Firefox, and Apple Safari.

9. The Application shall be loaded from the browser and the operator shall, only have the capability to Start and Stop the Recording. (The operator is the manpower provided by Bidder, who will use and operate the recording system and online application at the polling station).
10. The software shall provide video streaming URL with password protection to view district wise, parliamentary constituency/assembly segment-wise and polling station-wise videos that are streamed from the polling stations. The software shall provide for secure data streaming over the internet, with viewing access only to the CEO, Delhi and such other offices as authorized by the CEO, Delhi with user ID and password. The data streaming shall not be open for viewing by the public over the Internet, without the approval of the CEO, Delhi.
11. The software shall include an option for -
 - a) Connectivity status of web camera/IP camera from the polling station whether the stream is online/offline.
 - b) Option for auto rotation of videos within Assembly Segment/District/State level based on the type of user connected and option selected.
 - c) Option for an on-demand view of the polling station-wise video.
 - d) It should clearly capture and transmit the following aspects of the poll proceedings:-
 - i Process of identification of voter by Polling Officer;
 - ii Application of indelible ink on the finger of voter;
 - iii Initialization of Control Unit of EVM by Presiding Officer after satisfactory identification of voter;

- iv Voter's visit to voting compartment for casting vote on the balloting unit of EVM, but without showing cover face of Ballot Unit and VVPAT so that secrecy of vote is preserved under all conditions.
 - v Presence of Polling Agents to the possible extent.
 - vi At the time of closing of poll, distribution of slips/ tokens to the voters in queue.
 - vii Sealing of EVM (BU /CU), VVPAT, their carrying cases and distribution of attested copies of Form 17 C to polling agents.
 - viii Voter's queue and peripheral area of the Polling Station
12. Upon browser-based video recording commencement, a generic desktop lock must be engaged to disable all other applications from launching and connecting to the internet.
13. The software provided should have been developed by Bidder and should not be free software or shareware available on the internet. During the recording, the user should be able to see the actual video that is being recorded.
14. The software should be able to offer graceful and smooth recording quality even in case, there is deterioration in the network speed. This should be automated without any user inputs to be required on this.
15. The necessary load testing should also be carried out so that web streaming event meets the demand and goes through smoothly with good performance.
16. The software provided shall be able to perform queries of the video and audio content of the storage. The software shall be able to burn CDs/DVDs on Windows - based computers and be able to query the content available based on multiple parameters such as Date, Time,

Location, etc

17. The Video Streaming solution should be such that it supports rewinding with a playback option and the option to move to the current live status of recording.
18. The Video Streaming solution should be able to display multiple streams happening at the same time on one TV location. It shall provide for the selection of any of the polling stations at any time on poll day, from where video data is being streamed, for viewing in the Offices of the ECI, CEO, DEOs & ROs.
19. The software shall list all the polling stations with their respective webcast after collecting and updating the details and the application software design from the nodal officer.
20. The data should in no point be hosted outside India and Bidder will not access the data unless authorized by the CEO, Delhi.
21. The video recording of the live webcasting at the server shall be done as per the instructions of the nodal officer and shall not be stored in any form in any type of device outside the CEO's/ ROs office after giving a backup of all the videos to the CEO's office / DEO/RO. The Bidder shall add the digital video watermark in the background of the streaming videos.
22. Uploading of the videos shall be carried out by the manpower posted by Bidder at each identified place, using a webcam/HD camera and connectivity of either 5G/4G/3G/2G/broadband, WiMax, DSPT, etc., based on local availability.
23. At the end of each event, the web-streamed data along with required reports, shall be made available within Seven (07) days to the CEO / RO /DEO office in an external Hard Disk/Storage Device for later retrieval and usage as necessary.

24. The CEO / RO /DEO office will facilitate Bidder in interaction with the telecom service providers to see that the connectivity is ensured during the events towards the smooth transmission of web streaming data.
25. The Bidder in association with CEO, DELHI/RO / DEO, shall also ensure the safety of the equipment such as Laptops, Internet connectivity devices, high-end cameras, etc., installed by them at the respective places, till the events are over.
26. The Bidder shall also develop application software that monitors the data feed from each polling station on the polling day, based on the performance status of the data feed, and the live streaming at the offices of the RO/DEO/CEO, will be arrived on the service levels provided, to levy penalties as indicated under penalty clause. This software should be vetted by the DEO/ROs /CEO, Delhi, a week before its deployment.
27. The Bidder shall provide access to the dashboard view for more than one location, i.e., RO/DEO, CEO, and ECI which should reflect the point of failure, network status, recording status, and downtime status.
28. The network quality indicator on each camera should be made available in the User view mode and this should be computed and displayed automatically.

Task 2. Live Streaming and Recording of the Polling at Polling Stations.

1. A pre-determined list of polling stations from where live web streaming will happen shall be shared with the Bidder by the CEO, DELHI/ROs.
2. Number of polling stations for video & audio recording :- 7000 PS approx. The number may vary according to the requirements and guidelines issued by ECI from time to time. Generally 2-4 cameras are deployed in each polling station. However, the number of cameras in each polling stations may vary depending upon the site conditions and

the Bidder shall provide the cameras as per the requirement of RO/DEO.

3. The Bidder has to supply and install the IP-based web cameras, as per the minimum specifications in the identified polling stations (7000 approx) in NCT of Delhi. The web camera should have the facility for local recording, with a minimum of 03 Megapixel camera resolutions. The camera should have night vision capability, a wide angle with 30/170-degree coverage. The camera should have the capability of 10x zooming. The camera should have a minimum illumination of 0.05 lux.
4. The camera should support 16-4096 kbps code rate, support constant bit rate/variable frame rate of up to 30 fps. Image Control: Backlight compression, Automatic white balance, 3D digital noise reduction. The display should be supported in 1920x1080.
5. The Bidder has to provide suitable internet connectivity at all locations for the installation of cameras for the services rendered by them.
6. The Bidder has to deploy manpower at identified polling stations (one manpower for polling locations having one to five (05) polling stations; two manpower for polling locations having 6 - 10 polling stations and three manpower for polling locations having more than 10 polling stations), with proper training on the usage of the web streaming software, using the camera, and internet connectivity on the day of polling and during trial runs.
7. Bidder is required to have at least two day/trial runs of the process, to satisfy the RO/CEO, Delhi that their systems are in good working condition at least two days before the poll day (P-2).
8. In case of a Re-poll ordered at a booth under live web streaming, the web streaming/CCTV of that re-poll should continue to be the

responsibility of the Bidder. This will not entail additional financial commitments.

9. The Bidder shall also provide a facility in the offices of RO, DEO & CEO, Delhi to view the live feeds of the polling day activities smoothly by providing LED TV 55 Inch.
10. The Bidder shall ensure that the live feeds are transmitted securely to the server and then to the concerned officials up to the satisfaction of the nodal officer, for the duration when the operation is on.
10. The Bidder shall ensure that the recorded material transmitted does not fall into the hands of any party, not authorized by DEOs/ROs/CEO, Delhi, to receive the same.
11. The recorded material shall be the exclusive property of the ROs/CEO, Delhi, and neither Bidder nor any other party will be entitled to utilize the same.
12. After the event is over on polling day, the supplied LED TVs and internet connectivity, have to be taken back and manpower has to be withdrawn by the Bidder.
13. The Bidder shall provide adequate compute performance on the servers and storage along with suitable high-speed internet/network bandwidth to accommodate the multiple video streaming.
14. The DEOs/ROs/CEO, Delhi will provide the list of mobile phone facilities of the election officials (that of the Presiding Officer/PO Officer), in an excel / CSV format, to the Bidder, before the start of the election/poll process for communication purposes.
15. The video and audio should be live-streamed to the control center via the server; Bidder should deploy the resources on the days of polling in each control center.

16. The Bidder shall provide sufficient internet bandwidth for the live streaming of the poll day event.
17. In case of any disruption due to internet connectivity, the streaming data has to be stored in an external Hard Disk and the same shall be made available in DVD/External Hard Disk/any other suitable media at the end of the day to the officials concerned.
18. Number of Days required for recording at each location: One (01) day (24 hours or part thereof).

Task 3 : Setting up of Help Centre & Deployment of Manpower

1. The Bidder is required to deploy adequate manpower to meet all conditions of the assignment. The following teams shall be required to be created.
2. Centralized Help Desk in state HQ operating under the Control of the Nodal Officer of CEO, Delhi.
3. Team with (04) seater minimum, shall be located in (07 ROs) and shall assist all other locations to fix the issues that are coming up relating to this assignment.
4. The help desk should be operational from three (03) days before the date of polling and one day after polling, including the polling day. If there is a repoll, it should continue, till the end of the repoll.
5. Manpower: These personnel should be skilled in the application software being deployed by the Bidder, their configuration, use, etc. They should be available to assist with any issues arising during the course of the assignment.
6. The CVs of all the personnel, being deployed should be provided to the ROs/CEO, Delhi. Each of the personnel should have at least two of the following with him while in duty. A Passport, A Driving License,

PAN Card, Aadhaar Card or any other form of identity as specified by the Nodal Officers of RO/CEO, Delhi.

7. The following details shall be provided by the Bidder in the CVs Name, Date of Birth, and Copies of Identity cards as above, Permanent Address, Address during the last 10 years, Any Criminal or Civil Record, Educational Qualifications, Experience.
8. There may be Police / Security Clearance checks conducted against the personnel and the ROs/CEO, Delhi may ask for any or all personnel to be replaced, which shall be required to be complied with immediately.
9. The personnel shall be required to operate around day of polling and from each of the Centre posted, in each of the (Parliamentary Constituency/ Assembly Segment.
10. The personnel have to report for duty on one day before the polling day and should be available till the sealing of EVM's is completed.
11. Training of these personnel and the tasks shall include: Training the manpower in downloading the web streaming application and in the setting up of the entire recording system and allied issues, like connectivity, alert assistance etc. The training required will have to be conducted by the Bidder, in the districts/at a suitable place for one or 2 days as decided before they are deputed to the concerned place for on duty.
12. Trouble shooting any hardware/software issues related to entire process of recording, streaming and monitoring.
13. Any other tasks found necessary for the successful live streaming of the videos.
14. The ROs/CEO, Delhi will issue election duty certificate (EDC) or

Postal Ballot to the manpower posted in the respective locations as necessary. The manpower shall be asked to report for duty to the concerned officials when posted.

Task 4. Development of Training Material :-

- (i) A detailed Training Material is required to be developed by the Bidder as the part of the assignment. The training material is required for the following purposes:
 - a. For operating the web streaming Software / Cameras etc.
 - b. For Post event operation of the Video Surveillance footage.
- (ii) The Training Material should be in the following formats:
 - a. **Documentation**: Text based training material in the form of documents showing pictures / images and text of How-To, Help Guides, etc.
 - b. **Multimedia**: Audio and Video content including animations, videos, etc. for the above. Manuals on How To Video shall also be made available.
- (iii) The training material shall be placed in a secure location on the internet, for access only by the authorized users. It shall also be available offline in PEN Drive / CD Discs to all locations, where it can be shared and disseminated with all the intended / required users. The Help Desk personnel shall additionally act as Facilitators to facilitate the learning progress.

Task 5: Reporting Requirements and Time Schedule for Deliverables:

The following would be the reporting requirements for the Bidder:

1. An Inception Report within one (01) week, from the start of the assignment. Weekly Progress Reports consisting of

- a. All works performed by the Bidder.
 - b. The Time Sheets / Attendance duly countersigned by the Nodal Officers of ROs/CEO, Delhi.
2. All Other Reports as required for the successful execution of this assignment.
3. Development and Maintenance of an MIS for all reporting purposes.
4. Final Report within two (02) weeks of closure of all activities stipulated in the contract.
5. The reports may be submitted in hardcopy and in soft copy (through e-Mail / MIS /SharedFolder over Internet) to the officers concerned.
6. The Bidder after completion of the recording activities, all data to be arranged on the Hard disks and handover to the nodal officers of DEO/ROs/CEO, Delhi, within 4 days after event (polling) is completed. After handing over the data, the Bidder shall not retain any data in their computers or in any form with them. Any deviation in this regard, the Bidder shall be held responsible and liable for punishment as per law. The HDD shall be provided by the Bidder at his own cost.

Task 6 : Supply, Installation and Commissioning.

- (i) **Delivery:** The ordered items shall be delivered, installed and commissioned as per the directions issued by DEO/RO/CEO, Delhi. The Bidder after obtaining the Consignee address shall visit the sites to assess the readiness of the site for installation. A report in this respect shall be submitted to DEO/RO/CEO, Delhi.
- (ii) The DEO/RO/CEO, Delhi is solely responsible for the site preparation, if any, before the schedule installation dates.
- (iii) After successful Installation, commissioning and completion of the delivery to the User Department at different locations, the Bidder must obtain signed Delivery Challan in the format specified by DEO/RO/CEO, Delhi.
- (iv) The details of the representatives responsible for attending the

services at each site / polling stations, name and designation of the contact person and centre in- charge, higher level in-charge who is responsible to oversee the service centres, person towhom complaints can be made, in case the service provided to any centre, is not satisfactory and the contact numbers of the responsible person, fax, mobile numbers & email address must be provided well in advance to the DEO/RO/CEO, Delhi.

- (v) In the event of non-acceptance of the items delivered by the DEO/RO, the Bidder shall immediately report to CEO, DELHI for suitable directions.
- (vi) If there is any cancellation of the event after issuing the work order, it will be intimated within 24 Hours time in advance.
- (vii) The quantity mentioned in the E-TENDER is tentative only. Payment will be released based on the quantity used at the site and the same has to be attested by authorized officials of DEO/RO/CEO, Delhi.
- (viii) The Bidder shall be liable and / or responsible for the compliance of all Statutory Provisions and especially those relating to Labour Laws in respect of this Contract.

Service Level Agreement :

1. **100% Server, Network & Power Uptime SLA:** The Bidder should provide with 100% Server, Network & Power Uptime SLA as standard. This shall be applicable during the Poll Day as declared by the ECI and shall be from the commencement of the Poll to the end of the Poll or as decided by the DEO/RO/CEO, Delhi. The Bidder should ensure :-

Service availability	Deduction from total cost
99.9% to 100%	0%
98% to 99.8%	10%
95% to 97.9%	25%

90.1% to 94.9%	50%
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2. **The buffer should not happen in the streaming at CEO, DEO and RO office. The Bidder will develop a dashboard for reporting the buffer and failure.**

Buffer and connection loss	Deduction from total cost
< 10 point failures	0%
> 10 Points failures	10%
> 50 Points failures	25%
>100 Point Failures	50%

3. **The buffering should not happen in the streaming at the ECI, CEO, DEO, and RO offices. For the calculation of the buffering on the poll day, the Bidder should provide the log files received from their Cloud service provider for each polling station. In case, if buffer happens, then the deduction for those many polling stations will be calculated as per the table above:**

Note 1: In case of any disruption due to internet connectivity, the streaming data has to be stored in the local SD Card/ or any such media, and the same shall be made available on an External Hard Disk / Any such media, within three (03) days to the officials concerned.

Note 2: Any downtime that occurred due to any reason thereof, should be duly calculated by the system/software and it should be certified by the “Ministry of Electronics and Information Technology” (MeitY) approved Cloud service providers.

4. The Bidder will have to follow SLA for the testing as per the schedule given below:-

S No	Timeline	Activity	Non-Compliance	Penalty
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1.	P-10	The Bidder will set up cameras at ten Polling Stations for webcasting (per AS) and demonstrate webcasting through VC to ECI officials/ CEO/DEO. Providing a webcasting link and port details to the CEO's office by the Bidder.	Not visiting the Polling Stations & not demonstrating live webcasting. Not providing the link and details	50,000/ Rupees.
2.	P-3	The Bidder will set up the camera at all identified PS and demonstrate webcasting through VC to ECI officials, the CEO, and RO/DEO.	Not successfully demonstrating at that location.	10% cost of that non – performing location.

Note:

- A. P- Stands for polling day.
- B. The Bidder should submit the testing report as per the schedule above to the RO/DEO and RO/DEO should then submit the testing report to the CEO, Delhi.

5. The Bidder will have to submit all the recordings assembly segment-wise & polling station-wise within seven (07) days of the completion of the event.

S.No	Submission of recording	Action from the total cost of AS
1.	Non-submission within seven days after completion of the event	10 %
2.	Incremental penalty per week	10 %

6. The recording submitted by the Bidder should be continuous, there should be no disruption, and the orientation of the camera should be proper/focused

to capture the desired area, if not, then the 100 % cost of that booth will be deducted.

Note:

- a. The penalty shall be calculated polling station-wise.
 - b. SLA recording hours for Polling would be from the commencement of the Poll to the end of the Poll or as decided by the DEO/RO/CEO, Delhi.
 - c. In the case of those polling stations where the recording is not available, no payment will be made to the vendor for the camera as well as for manpower.
 - d. In case the Bidder has not installed the webcam for the desired polling station(s), nopayment will be made for that many polling stations to the Bidder. In addition to that, 25% cost of non-available locations will also be deducted from the payment of all the remaining polling stations in that AS. For example, if 100 cameras need to be deployed for AS No. 1, and the vendor has not installed cameras at 10 locations, then the payment will be made for only 90 polling stations after the deduction of the 25% cost of 10 locations being imposed on the remaining value.
 - e. The Bidder should provide a live web streaming report as per the live dashboard with the following parameters
 - i. Parliamentary Constituency
 - ii. Assembly Segment
 - iii. Polling Booth No.
 - iv. Camera No./ID
 - v. Streaming start date & time
 - vi. Streaming end date & time
 - vii. On/Off status
 - viii. The total duration of off/non-functional time
7. The Bidder should also provide an API for accessing/downloading from the live server logs to the DEO/RO/CEO, Delhi. The downtime/service availability of all the web cameras installed by the Bidder will be calculated

by the DEO/RO/CEO, Delhi using server logs. The API should contain the following parameters and it should be auto- downloaded with the scheduler and the interval will be of one (01) minute or as instructed.

- a. Parliamentary Constituency
 - b. Assembly Segment
 - c. Polling Booth No.
 - d. Camera No./ID
 - e. Streaming start date & time
 - f. Streaming end date & time
 - g. On/Off status
 - h. The total duration of off/non-functional time
8. No payment will be made for polling booths where 100% backup is not provided.
 9. The election is a very sensitive event and the Bidder has to maintain the secrecy of election-related data and other relevant stuff. If it is found that secrecy is breached, appropriate legal action will be initiated.

Milestones

S.No	Milestones	Approval	By Date
1	Contract deployment plan consisting of no. of resources and their allocation, time of deployment, distribution of material, and kick-off meeting with Webcasting and implementation partner team at CEO and also at the concerned DEO /RO office.	By CEO / RO	P-25
2	Inception Report Submission	By CEO / RO	P-20
3a	Locally translated user guide material	By CEO / RO	P-10
b	Training material reaching designated places	By DEO / RO	P-10

c	The technical person should be assigned and well-trained	By CEO/ RO	P-10
4a	A monitoring mechanism should be there with a control room setup	By CEO / RO	P-4
b	Two Trial runs and satisfactory Certificate	By CEO / RO	P-4
5a	Test runs from some polling stations should be done (at least 3 days before)	By CEO / RO	P-3
b	Sending test run report to RO / Chief Electoral Officer, Delhi	By RO /CEO	P-3
c	The Power socket should be in working condition	By DEO/ RO	P-2
6	Deployment and installation of hardware (webcam with power backup)	By DEO /RO	P-1
a	The camera should not be placed against the light from the window or door	By DEO /RO	P-1
b	The room should be well-lit	By DEO /RO	P-1
7	Ensure that a dedicated resource person with their contact details is available continuously at the polling station for webcasting monitoring	By DEO /RO	P -1
8	Submission of all other project deliverables and final report	By RO /CEO	Within 15 days of completion of polling / counting

Webcasting planner:

	P = Poll Day	Timeline (Minimum)
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S.No.	Event	Relative Timelines	Number of days for completion of work
1.	Identifying personnel for monitoring and handling cameras at Polling Stations	P - 25	03
2.	Training by bidder to chosen personnel	P - 24	04
3.	Ensuring network connectivity at PS where webcasting needs to be done.	P - 20	02
	P = Polling Day		
4.	The Bidder will set up cameras on 5 Polling Stations and demonstrate webcasting through VC to ECI officials, CEO & DEO/RO	P - 15	02
5.	The Vendor will set up cameras on multiple Polling Stations and demonstrate webcasting through VC to ECI officials, CEO & DEO	P-12	03
6.	Provide a webcasting link and port details to CEO office by the vendor	P-10	01
7.	The Bidder will set up cameras on all identified PS and demonstrate webcasting through VC to ECI officials, CEO & DEO	P-3	01
8.	Submission of the clear recording along with web certificate to DEO/RO and a copy to CEO and complete uploading	P + 7	01

Technical Specifications of the Camera for polling.

Description	Details
Poll day	IP-based web camera
	The facility of local recording
	Minimum 3-megapixel camera resolution

	Night vision capability
	Wide angle with 30 / 170 degrees coverage
	The Capability of 10x zooming
	Minimum illumination of 0.05 lux
	The Camera should support a 16-4096 kbps code rate
	The Camera should support constant bit rate / variable frame rate of upto 30 fps
	Image control: Backlight compression, Automatic white balance, 3Ddigital noise reduction,
	The display to be supported is 1920*1080

Other instructions for web-casting: -

1. **Method of placing cameras:** Cameras shall be placed/ handled in such a manner that they can record the general proceedings at the Polling Station including the process of identification of voters, application of indelible ink, voting compartment etc., on poll day. Proper care should be taken to ensure that the secrecy of voting is not violated in any manner in either case.
2. **Webcasting:** Webcasting simply means live streaming of video on the Internet. Any video camera including a webcam capable of being connected to the Internet can be used for webcasting. Webcasting in polling stations will be restricted for monitoring by the election machinery, to prevent vitiation of the poll process, at Polling Station
 - (a) In the context of poll day webcasting, cameras of appropriate specification/ technology are installed at identified Polling Stations, in such a manner to record general proceedings and not to violate secrecy of vote. Such live stream data of webcasting on poll day events shall only be displayed at Control Rooms of Chief Electoral Officer, District Election Officer and Returning Officer and nowhere else. The Commission/ECI shall also be provided with the link to view live

streaming on need based.

- (b) Webcasting arrangement shall have enough analytical and alert capabilities to provide run time and end of the day analysis on functional/ non-functional cameras and alerts on critical system events.
- (c) Such live streaming, as described above, shall be recorded in the Control Rooms of the District Election Officers/Returning Officers/ CEO, Delhi and nowhere else. District Election Officer /Returning Officer / CEO, Delhi shall be custodian of the entire video data and shall be responsible for its safe keep.
- (d) Webcasting shall cover poll process inside the Polling Station and voter's queue and peripheral areas of the Polling Station,

3. **Installation of webcasting at Polling Stations:**

- (a) A temporary landline or mobile broadband connection or any other means of connectivity should be provided in all identified Polling Stations where webcasting is proposed.
- (b) Cameras of appropriate specification/ technology should then be provided at Polling Stations.
- (c) Provision for sufficient number of three (03) pin sockets in Polling Station for powering such cameras.
- (d) It shall be ensured that webcasting infrastructure is ready for full testing by P-3 days at all identified locations including Control Rooms facilities. Full rehearsal shall be ensured on P-2 and P-1 days to ensure glitch free operation on poll day.

4. **Setting up Web-casting in Polling Station:**

- (a) During webcasting in polling stations, it should be ensured that camera(s) is/ are placed at sufficient height (e.g., 7-8 ft) above the ground.
- (b) The camera(s) should be placed on a stable and sturdy position on a

wall and kept in fixed position.

- (c) The camera(s) should be in such a position that a broad view of the following aspects of poll processes is clearly captured and transmitted:
 - i Process of identification of voter by Polling Officer;
 - ii Application of indelible ink on the finger of voter;
 - iii Initialization of Control Unit of EVM by Presiding Officer after satisfactory identification of voter;
 - iv Voter's visit to voting compartment for casting vote on the balloting unit of EVM, but without showing cover face of Ballot Unit and VVPAT so that secrecy of vote is preserved under all conditions.
 - v Presence of Polling Agents to the possible extent.
 - vi At the time of closing of poll, distribution of slips/ tokens to the voters in queue.
 - vii Sealing of EVM(BU/CU), VVPAT, their carrying cases and distribution of attested copies of Form 17C to polling agents
 - viii Voter's queue and peripheral area of the Polling Station.
- (d) The name and number of Polling Stations along with date of poll should be pasted at such a place so that it is displayed in camera view throughout the polling day till completion and sealing.
- (e) The Booth Level Officer and the Sector Officer concerned should give Polling Station-wise certificate to the Returning Officer that webcasting arrangements have been made as specified and are functioning properly with the cameras oriented correctly. On the basis of above certificates, the District Election Officer / Returning Officer shall furnish a consolidated report to the Chief Electoral Officer, Delhi for onward submission to the Commission/ECI.

5. **Recording of video in case of webcasting:** It is reiterated that in all cases where webcasting is done, the video of the entire day's proceedings must be recorded in the Control Rooms of the District Election Officers / Returning

Officers/CEO, Delhi and nowhere else. District Election Officer / Returning Officers/CEO, Delhi shall be the custodian of the records so created. The record footage of the relevant period should be made available to the Returning Officer for viewing at the time of scrutiny on the next day after the poll in case of any complaint with respect to that Polling Station.

6. **Monitoring of webcasting:** Monitoring of webcasting shall be normally two tier, in addition to viewing by the Commission, as below:
 - a) **State Control Room:** A separate control room within State Control Room shall be set up to monitor webcasting for appropriate action through District Control Room.
 - b) **District Control Room:** A separate control room within District / Returning Officer Control Room shall be set up to monitor webcasting for appropriate action through Assistant Returning Officer or Sector Officers or QRTs or any other mechanism.

2. Installation and commissioning of CCTV Cameras with wired Connectivity during Election process / period.

CCTV coverage as per the instructions issued by ECI from time to time shall be provided for the poll processes scheduled /happening inside rooms/halls like nomination, scrutiny, withdrawal, symbol allotment, EVM/VVPAT related processes etc. Accordingly, the requirement of CCTVs have been assessed as under for the ensuing Lok Sabha Election, 2024:-

SN o	Name of Activity	CCTV	Period
1.	Nomination (RO room and Premises) - 05 per ROs for 07 ROs	35	10 days
2.	Strong Room for EVMs/ Strong room for Electionpapers / Postal Ballots -12 per AS for 70 ASs	840	30 days

3.	Commissioning of EVMs & VVPATs - 05 Per AS for 70 ASs	350	04 days
4.	Training Halls including Voter facilitation counters for postal ballots - 15 per PC for 07 PCs	105	15 days
5.	Reception Centre on Poll Day- 15 Per PC for 07 PCs	105	01 days
6	Counting Centre - 05 per AS for 70 ASs	350	01 day

Note : The above numbers are tentative / indicative only and the actual number of CCTV camera requirements may vary (may increase or decrease) depending upon the site conditions and ECI guidelines and the BIDDER shall provide adequate number of CCTV cameras as per the requirement of DEO/RO concerned.

Technical Specification of CCTV Cameras:-

Description	Details
CCTV camera with wired connectivity and storage for minimum 30 days and its display on LED TV	IP-based HD web camera
	The facility of local recording
	Minimum 3-megapixel camera resolution
	Night vision capability
	Wide angle with 30 / 170 degrees coverage
	Minimum illumination of 0.05 lux
	The Camera should support a 16-4096 kbps code rate
	The Camera should support a constant bit rate / variable frame rate of up to 30 fps
	Image control: Backlight compression, Automatic white balance, 3D digital noise reduction,
	The display to be supported is 1920*1080

Note :

- (a) T
These cameras should support full HD recording. These cameras will be owned and operated by the Bidder and shall be taken back at the end of the assignment.
- (b) T
The Bidder shall also provide the required accessories like NVR/DVR, hard disc, storage devices, power backup etc as part of executing this work.
- (c) T
The minimum storage capacity should be 30 days. The Bidder shall provide the recording details to DEO/RO as and when required by them or within one week after completion of a particular event like Nomination, Training, Reception etc.,
- (d) The Bidder shall deploy sufficient manpower at each site for ensuring uninterrupted CCTV recording, storage as well as display at the designated Control rooms.

Other instructions for CCTV

1. Arrangement of 360 degree coverage inside the room and at the exit gate of the room shall be made to record the process of nomination, scrutiny, withdrawal and allotment of symbol & other critical events such as commissioning of EVM/VVPATs, processes related to postal ballot papers, storage of polled EVMs/VVPATs, opening of strong rooms before taking out the EVMs/VVPATs for counting and counting process etc. shall be recorded in CCTV.
2. **Method of placing cameras:** Cameras shall be placed / handled in such a manner that they can record the general proceedings do not focus on the

display of the Control Unit. Proper care should be taken to ensure that the secrecy of voting is not violated in any manner in either case.

3. The CCTV coverage shall include the randomization process for counting personnel, opening of Strong Rooms, transfer of CUs from Strong Room to Counting Hall, Counting Hall arrangements, process of counting and tabulation counters, checking of two CUs per round by the Observers, security arrangements in and outside the Counting Hall/ Centre, presence of candidates and their agents, declaration of results, handing over of Certificate of Return of Election, placing VVPAT slips in black envelopes and sealing of EVM/VVPATs after counting and any other significant events of the counting process.
4. The CCTV Camera for counting table earmarked for VVPAT Counting Booth (VCB) shall be installed on ceiling just above the counting table, as per instructions contained in the latest edition of 'Manual on Electronic Voting Machine and VVPAT'. CCTV recordings of the full counting process shall be under the custody of the District Election Officer and shall be treated as records under Rule 93(1) of Conduct of Election.
5. One control room adjacent to the strong room locations should be operative round the clock.
6. CCTV cameras with sufficient storage facility shall be installed. CCTV Camera should cover sealed doors of Polled EVM Strong Room and Election Paper Strong Room, security and corridor etc. A proper system to take back up of CCTV footage shall be ensured. Such video data shall be in the custody of the District Election Officer/Returning Officers.
7. The CCTV recording shall be made at the time of the opening and closing of Polled EVM Strong Room and Election Paper Strong Room.
8. The entire sealing process after counting shall be under CCTV coverage. The CCTV coverage shall be done in a way that entire sealing process is clearly

visible.

9. The CCTV shall have the date and time stamping. The CDs/Storage devices of the video recording should be kept in safe custody of the DEO/RO concerned.
10. For installation of CCTV setup, the Bidder will have to create its own infrastructure including Internet, Wiring, Plug points etc. It shall be the responsibility of the Bidder to ensure that all these equipment function properly 24X7. For this purpose, preventive maintenance must be carried out without disturbing the regular service.
11. All the data generated by means of CCTV setup will be sole property of the CEO, Delhi and this data must be handled safely. The same may be handed over to the RO/CEO, Delhi, as directed, in proper storage device.
12. The Bidder will have to submit all the recordings within seven (07) days of the completion of the event or as per the requirement of DEO/RO concerned.

S.No.	Submission of recording	Deduction from the Total cost that AS
1.	Non-submission within seven days after completion of the event or as per the requirement of RO/DEO concerned	10 %
2.	Incremental penalty per week	10 %
3.	Non recording / Malfunctioning more than 10 % of the time period.	No Payment shall be made for that camera

13. The ordered items shall be delivered, installed and commissioned as per the directions issued by DEO/RO/CEO, Delhi. The Bidder after obtaining the Consignee address shall visit the sites to assess the readiness of the site for installation. A report in this respect shall be submitted to DEO/RO/CEO, Delhi.

14. The DEO/RO/CEO, Delhi is solely responsible for the site preparation, if any, before the scheduled installation dates.
15. After successful Installation, commissioning and completion of the delivery to the User Department at different locations, the Bidder must obtain signed Delivery Challan in the format specified by DEO/RO/CEO, Delhi.
16. The details of the representatives responsible for attending the services at each site / polling stations, name and designation of the contact person and centre in-charge, higher level in-charge who is responsible to oversee the service centres, person to whom complaints can be made, in case the service provided to any centre, is not satisfactory and the contact numbers of the responsible person, fax, mobile numbers & email address must be provided well in advance to the DEO/RO/CEO, Delhi.
17. In the event of non-acceptance of the items delivered by the DEO/RO, the Bidder shall immediately report to CEO, DELHI for suitable directions.
18. If there is any cancellation of the event after issuing the work order, it will be intimated within 24 Hours time in advance.
19. The quantity mentioned in the E-TENDER is tentative only. Payment will be released based on the quantity used at the site and the same has to be attested by authorized officials of DEO/RO/CEO, Delhi.
20. The Bidder shall be liable and /or responsible for the compliance of all Statutory Provisions and especially those relating to Labour Laws in respect of this Contract.
21. The reports may be submitted in hardcopy and in soft copy (through e-Mail / MIS /Shared Folder over Internet) to the officers concerned.
22. The Bidder after completion of the recording activities, all data

to be arranged on the Hard disks and handover to the nodal officers of DEO/ROs/CEO, Delhi, within Seven days after event is completed. After handing over the data, the Bidder shall not retain any data in their computers or in any form with them.

23. Any deviation in this regard, the Bidder shall be held responsible and liable for punishment as per law. The HDD shall be provided by the Bidder at his owncost.

3. Installation and commissioning of LED TVs for viewing web casting on poll day and for 24 X 7 monitoring of CCTV footages during poll process

Supply and installation of (589 Nos) 55-inch / 65 inch LED TVs as per requirement for use in the following offices / control room in **NCT of Delhi** along with required manpower, wiring etc for viewing the live web casting as well the CCTV recording during the entire election period / poll process.

LED TV(55 inch / 65 inch)

S.No	Name of Activity	Qty	Period
1.	07 LED TV for the chamber of Returning Officers @ 01 per RO with TV set-top box. (55 inch)	07	30 days
2	70 LED TVs for the chamber of AROs @ 01 per AC with TV set-top box. (55 inch)	70	30 days
3	07 LED TVs for Observer Room @ 01 per PC with TV set-top box. (55 inch)	07	30 days
4	28 LED TVs for 7 Media Monitoring/Paid News -4 Per PC with TV set-top box. (55 inch)	28	30 days
5	70 LED TVs for Video Viewing Team- one in each AC. (55 inch)	70	30 days
6	70 LED TVs for 7 Control room for Strong Room @ 10 Per PC. (55 inch)	70	30 days

7	140 LED TVs for Training Halls for 7 PCS @ 20 per PC (65 inch)	140	15 days
8	07 LED TVs for Reception Control Room @ one per PC. (55 inch)	07	01 days
9	14 LED TVs for Media Centre on Counting Day @ 02 per PC and four at CEO office, (55 inch)	18	01 day
10	70 LED TVs for Display of Strong Room for Political Parties - 01 per AC. (55 inch)	70	04 days (poll day to counting day)
11	70 LED TVs For viewing symbol loading process (in EVM commissioning of room) @ 01 per AC. (55 inch)	70	04 days
12	Four LED TV at State / CEO Control Room with TV set-top box (55 inch)	04	30 days
13	Four LED TV each at Seven RO Control room with TV set-top box (55 inch)	28	30 days

Technical Specifications: Specifications for LED TV with stand:

S.N.	Descriptions
LED TV along with all required accessories for use as per the purposes mentioned above including Laptops	<p>(a) 55-inch / 65 inch display with floor stand / Slanting stand for dais with the following accessories:</p> <p>(b) 15-meter HDMI & C-Video cable</p> <p>(c) Should have the following inputs (S-video, C-Video, HDMI & PC VGA input) Should have composite video & PC VGA out Should have 20W speaker output</p> <p>(d) Should come with remote control</p>

1. These LED TVs will be used for the following purposes:
 - a) For viewing CCTV footages during nomination, Scrutiny, withdrawal, Movement, Storage and Commissioning of EVMs, counting process and other poll related activities.
 - b) For viewing the Live Web casting on poll day.
 - c) For imparting training to Election Officials.
 - d) Monitoring of day to day election related activities.

2. The Bidder shall make necessary arrangements for the above activities accordingly.
3. The above numbers are tentative / indicative only and the actual number of LED TV requirements may vary (may increase or decrease) depending upon the site conditions and ECI guidelines and the Bidder shall provide adequate number of LED TVs along with required manpower as per the requirement of DEO/RO concerned.
4. These LED TVs will be owned and operated by the Bidder and shall be taken back at the end of the assignment.
5. The Bidder shall also provide all the required accessories as part of executing this work.
6. The Bidder shall deploy sufficient manpower at each site for ensuing uninterrupted CCTV display / viewing / live webcasting at the designated Control rooms.
7. The ordered items shall be delivered, installed and commissioned as per the directions issued by DEO/RO/CEO, Delhi. The Bidder after obtaining the Consignee address shall visit the sites to assess the readiness of the site for installation. A report in this respect shall be submitted to DEO/RO/CEO, Delhi.
8. The DEO/RO/CEO, Delhi is solely responsible for the site preparation, if any, before the schedule installation dates.
9. After successful Installation, commissioning and completion of the delivery to the User Department at different locations, the Bidder must obtain signed Delivery Challan in the format specified by DEO/RO/CEO, Delhi.
10. The details of the representatives responsible for attending the services at each site / polling stations, name and designation of the contact person and centre in-charge, higher level in-charge who is responsible to oversee the service centres, person to whom complaints can be made, in case the service provided to any centre, is not satisfactory and the contact numbers of the responsible person, fax, mobile numbers & email address must be provided well in

advance to the DEO/RO/CEO, Delhi.

11. In the event of non-acceptance of the items delivered by the DEO/RO, the Bidder shall immediately report to CEO, Delhi for suitable directions.
12. If there is any cancellation of the event after issuing the work order, it will be intimated within 24 Hours time in advance.
13. The quantity mentioned in the E-TENDER is tentative only. Payment will be released based on the quantity used at the site and the same has to be attested by authorized officials of DEO/RO/CEO, Delhi.
14. The Bidder shall be liable and / or responsible for the compliance of all Statutory Provisions and especially those relating to Labour Laws in respect of this Contract.

4. Installation and commissioning of LED Wall for training purpose as well as on poll day and counting day

The LED wall will be used for imparting training to election officials as well as display of election related information on poll day and counting day. Seven LED Walls (one per PC) will be required for imparting training to election officials. Eight LED walls (Seven for Seven ROs and one at CEO office) will be required on poll day and counting day. The Bidder shall also provide other related equipment's as well as manpower for using the LED wall for the stated purposes.

Technical Specifications : Specifications for LED Wall:

Item	Descriptions
LED wall along with all required accessories for use as per the purposes mentioned above (12 x 8 feet)	Internet connectivity with minimum speed required for uninterrupted web-streaming from a reputed service provider with good coverage at polling station / counting center.

1. These LED Walls will be used for the following purposes
 - a) For imparting training to election officials.
 - b) Monitoring of election related activities on poll day and counting day.
2. The Bidder shall make necessary arrangements for the above activities accordingly.
3. The above numbers are tentative / indicative only and the actual number of LED wall requirements may vary (may increase or decrease) depending upon the site conditions and ECI guidelines and the Bidder shall provide adequate number of LED walls along with required manpower as per the requirement of DEO/RO concerned.
4. These LED walls will be owned and operated by the bidder and shall be taken back at the end of the assignment.
5. The Bidder shall also provide all the required accessories as part of executing this work.
6. The Bidder shall deploy sufficient manpower at each site for ensuing uninterrupted display / viewing / at the designated locations.
7. The ordered items shall be delivered, installed and commissioned as per the directions issued by DEO/RO/CEO, Delhi. The Bidder after obtaining the Consignee address shall visit the sites to assess the readiness of the site for installation. A report in this respect shall be submitted to DEO/RO/CEO, Delhi.
8. The DEO/RO/CEO, Delhi is solely responsible for the site preparation, if any, before the schedule installation dates.
9. After successful Installation, commissioning and completion of the delivery to the User Department at different locations, the bidder must obtain signed Delivery Challan in the format specified by DEO/RO/CEO, Delhi.

10. The details of the representatives responsible for attending the services at each site / polling stations, name and designation of the contact person and centre in- charge, higher level in-charge who is responsible to oversee the service centres, person to whom complaints can be made, in case the service provided to any centre, is not satisfactory and the contact numbers of the responsible person, fax, mobile numbers & email address must be provided well in advance to the DEO/RO/CEO, Delhi.
11. In the event of non-acceptance of the items delivered by the DEO/RO, the Bidder shall immediately report to CEO, Delhi for suitable directions.
12. If there is any cancellation of the event after issuing the work order, it will be intimated within 24 Hours time in advance.
13. The quantity mentioned in the E-TENDER is tentative only. Payment will be released based on the quantity used at the site and the same has to be attested by authorized officials of DEO/RO/CEO, Delhi.
14. The Bidder shall be liable and / or responsible for the compliance of all Statutory Provisions and especially those relating to Labour Laws in respect of this Contract.

17. General Terms and Conditions

Legal Jurisdiction: All legal disputes are subject to the jurisdiction of Courts at New Delhi only.

Indemnity :-

The Bidder shall indemnify, protect and save the CEO, DELHI, against all claims, losses, costs, damages, expenses, action suits, and other proceedings, resulting from infringement of any patent, trademarks, copyrights, etc., or such other statutory infringements in respect of all components (like system software, software tools, hardware, etc.) and the services rendered under this proposal.

Force Majeure :

- a) The Bidder shall not be liable for forfeiture of its Performance Bank Guarantee Liquidated Damages, or termination for default if and to the extent that its delay in performance or other failure to perform its obligations under the Contract is the result of an event of Force Majeure.
- b) For purposes of this clause, “Force Majeure” means an event beyond the control of the Bidder and not involving the bidder fault or negligence, and not foreseeable. Such events may include but are not restricted to, acts of Government in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions, and freight embargoes.
- c) If a Force Majeure situation arises, the Bidder shall promptly notify the authorized representative of the CEO, DELHI, in writing of such condition and the cause thereof. Unless otherwise directed by the authorized representative of the CEO, DELHI, in writing, the Bidder shall continue to perform its obligations under the Contract as far as it is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event.

Right to terminate the process :

The CEO, DELHI reserves the right to accept or reject any offer, to annul the process at anytime before the award of the contract, without thereby incurring any liability to Bidder or any obligation to inform the Bidder of the grounds for such action. The CEO, Delhi, makes no commitments, explicit or implicit, that this process will result in a business transaction with anyone. Further, this proposal does not constitute an offer by CEO, Delhi. The Bidder in this process may result in

CEO, DELHI, selecting the Bidder to engage in further discussions and negotiations.

Limitation of Liability :- The maximum aggregate liability of a Bidder shall not exceed the order value.

Performance Guarantee (PG) :-

The Bidder (s) shall be required to submit a Performance Guarantee of Five per cent (05 %) - of the work order, within one week of issuance of the work offer. All charges concerning the PG shall be borne by the Bidder. The PG shall remain valid for 60 days beyond the date of completion of all contractual obligation. Bidder shall have to submit the Performance Security in the form of a Bank Guarantee / DD / Pay Order / Bankers Cheque / Fixed Deposit Receipt in favour of Chief Electoral Officer, Delhi. PG will be discharged/returned by the CEO, Delhi upon being satisfied that there has been due performance of the obligations of the Bidder under the contract. However, no interest shall be payable on the PG. This Performance Guarantee may be invoked on violation of any of the condition (s) given below:

- (a) If any of the hardware or services, provided, do not perform satisfactorily.
- (b) The observed output/deliverables of the project do not follow the approved specification.

Taxes and Duties : Rates quoted by Bidder should be inclusive of all taxes & duties including transportation, delivery, installation and deployment of manpower for ensuring uninterrupted service at the site and installation & configuration etc. except the GST, which shall be payable extra on actual as per the prevailing rates.

Corrupt / Fraudulent Practices

- a) The CEO, Delhi requires that the vendor under this proposal should observe the highest standards of ethics during the procurement and

execution of such contracts. In pursuance of this policy, CEO, Delhi defines the terms set forth as follows:

- b) “Corrupt Practice” means the offering, giving, receiving, or soliciting of anything of value to influence the action of the public official in the award of the contract, procurement process, or contract execution;
- c) In the event of corrupt practice and fraudulence in addition to penal action as per the terms and conditions of the contract, legal action shall also be initiated against the concerned.
- d) “Fraudulent practice” means a misrepresentation of facts to influence the award of a contract or a procurement process or execution of a contract to the detriment of the CEO, Delhi,
- e) The CEO, Delhi will suspend the award of the contract if prima-facie it is established that the bidder had engaged in corrupt or fraudulent practices. The CEO, DELHI requires that the Bidder under this proposal should observe the highest standards of ethics during the procurement and execution of such contracts.

DISPUTE SETTLEMENT & ARBITRATION

Except as otherwise provided in the agreement, in the event of any disputes, controversy or differences arising out of or relating to this agreement or the breach, termination or invalidity thereof between the parties, such party or parties shall make a request to the other party to amicably settle such differences or disputes and parties shall thereupon make every effort to settle the same amicably within a period of 30 days from the date of making such request.

Where parties are unable to settle the disputes through conciliation, the same shall be referred to CEO, DELHI for referral of such disputes to a sole arbitrator (chosen out of three names provided by CEO, DELHI), to be mutually decided by the parties, as per the provisions of The Arbitration & Conciliation Act, 1996, any amendment there of and any notification issued or rules made there under from time

to time. Neither party shall appoint its serving employee as arbitrator. All arbitration proceedings shall be held at Delhi and language of the arbitration proceedings and that off all documents and communications between the parties shall be in English.

If any of the Arbitrators so appointed dies, resigns, becomes incapacitated or withdraws for any reason from the proceedings, it shall be lawful for the concerned party to appoint another person in his place in the same manner as aforesaid. Such person shall proceed with the reference from the stage where his predecessor had left it both parties consent for the same; otherwise, he shall proceed *de novo*.

Parties agree that neither party shall be entitled for any pre-reference or pendente-lite interest on its claims. Parties agree that any claim for such interest made by any party shall be void.

Unless otherwise decided by the parties, Fast Track procedure as prescribed in Section 29B of the Arbitration Conciliation Act, 1996 for resolution of all disputes shall be followed, where the claim amount is upto Rs. 5 Crores.

Exit Clause:

Before the end of the contract and after the completion of the polling and counting day events within seven (07) days in each case, the Bidder has to hand over the following:

- a) The complete recording of polling day events in video/audio format in external HDDs of 1 TB or more capacity, with software to view the details as and when necessary.
- b) The complete CCTV recording of events in video/audio format in external HDDs of 1TB or more capacity, with software to view the details as and when necessary.
- c) An Undertaking for non-retention of recorded data gathered from Web Streaming of Video and Audio, CCTV for Election.

Other terms and conditions

1. The Bidder shall be screen manpower thoroughly by obtaining information on their professional competence, track record, financial viability and other related factors like political affiliations etc.
2. The manpower hired by the Bidder should not belong to any political party or should not be known sympathizers or supporters or close relatives of any contesting candidates or leaders of any political party and should not have been hired by any political party or contesting candidate.
3. **Training of personnel deployed for CCTV and webcasting:** Personnel deployed CCTV and webcasting should be trained by the Bidder on their duties. It must be instructed that the purpose of the scheme is to record critical events that could vitiate the poll. A proper training for setting up CCTV/ webcasting cameras shall also be provided.
4. Training of all officers/ staff associated with webcasting is very important. All Presiding Officers, polling officers and Sector Officers for the Polling Stations where webcasting is planned must be familiarized in webcasting and duties associated with it. The officials at State / District /RO Control Room shall also be trained for monitoring methods and appropriate reaction to be initiated.
5. **Logistics for teams deployed for CCTV and webcasting:** All teams so deployed for CCTV and webcasting should be under the personal supervision and guidance of a Nodal Officer, appointed by the DEO/RO/CEO, Delhi. Such teams will be provided suitable transportation/ vehicles, food etc. during their duty, subject to terms and conditions of the contracts, and it shall be ensured that no hospitality from any candidate or political functionaries is accepted by them.
6. **Storage and retention of webcasting / CCTV data:** The webcasting

data inside the Polling Stations produced in compliance with the orders of the Commission shall form a part of the record of the concerned election under Rule 93(1) Conduct of Election Rules 1961 and stored with due precautions for its safety. The recording shall be kept in CDs or other suitable storage devices, properly sealed and indexed for easy retrieval, in the safe custody of District Election Officers/ Returning Officers, as in the case of all other election related records. The DEO/RO will ensure that there is no leakage and data theft.

7. **Execution of contract Agreement:** The BIDDER shall initiate the process for the execution the contract agreement in Rs 200/- Non Judicial Stamp paper within seven days of offer of work at its own cost. The Agreement shall be executed after vetting the same by Finance Department, GNCTD after including the suggestions made by Finance Department for protecting the interest of CEO, Delhi/GNCTD. The selected vendor may also refer the guidelines issued by ECI in this regard time to time (refer 464/Inst/2022/EPS dated 19th June, 2023, 464/Inst/2019/EPS dated 28th March, 2019 and 485/Compo/2017(webcasting) dated 19th September, 2017) for better clarity. All the instructions issued/to be issued by ECI till the end of the Lok Sabha Election, 2024 would automatically be part of the contract agreement between CEO, Delhi and the selected vendor.

Verification of the Bidder works by the DEOs / ROs(Reporting Format)

- (a) For the IP-based Web Cameras at the Polling Stations:

Sr. No.	District /PC	AS No. and Name	Total PS for Webcasting	Total PS where Webcam installed	Remarks

- (b) For the IP-based HD CCTV Cameras at the various premises (For PC):

Sr. no	District/PC	AS No. and Name	Location name and purpose	No. of Cameras (IP based HD CCTV) actually deployed	Remarks

(c) For the LED TVs at the various premises (For PC):

Sr. no	District/PC	AS No. and Name	Location name and purpose	No. of LED TVs and Size actually deployed	Remarks
Sr. No.					

(d) For the IP-based LED walls at the various premises (For PC):

Sr. no	District/PC	AS No. and Name	Location name and purpose	No. of LED walls actually deployed	Remarks

(e) For the Manpower deployed at the Polling Stations:

Sr. no	District /PC	AS No. and Name	Total PS where Webcasting was actually performed	Total Number of Manpower deployed at PS	Remarks

Note: All Pages of this document to be signed as token of acceptance

17. Non – Disclosure Agreement & Security of Data

Non - Disclosure Agreement (Sample)

Selected Vendor shall sign the Agreement

THIS AGREEMENT MADE ON THIS THE ____ DAY OF ____ 2024 BY AND BETWEEN <Party 1>, a company incorporated under the Companies Act, 1956 and having its registered office at <<address>> (hereinafter referred to as “ ”, which expression shall unless repugnant to the context or meaning thereof, include its successors in interests and assigns) OF THE ONE PART;

AND

[Please fill in Customers name] and having its office at [Please fill in address] (hereinafter referred to as “Customer” which expression shall, unless repugnant to the context or meaning thereof, be deemed to include, its representatives and permitted assigns) OF THE OTHER PART;

PARTY 1 and CUSTOMER shall hereinafter be referred to as such or collectively as “Parties” and individually as “Party”.

WHEREAS both the Parties herein wish negotiate with each other for the purpose of entering into a potential contract in relation to [Please fill in details of proposed transaction] (“Proposed Transaction”);

AND WHEREAS the Parties contemplate that with respect to the Proposed Transaction, both the Parties may exchange certain information, material and documents relating to each other’s business, assets, financial condition, operations, plans and/or prospects of their businesses (hereinafter referred to as “Confidential Information”, more fully detailed in clause 1 herein below) that each Party regards as proprietary and confidential; and

AND WHEREAS, each Party wishes to review such Confidential Information of the other for the sole purpose of determining their mutual interest in engaging in the Proposed Transaction;

IN CONNECTION WITH THE ABOVE, THE PARTIES HEREBY AGREE AS FOLLOWS:

1. “Confidential and or proprietary Information” shall mean and include any information disclosed by Customer (Disclosing Party) to the Party 1 (Receiving Party) either directly or indirectly, in writing, orally, by inspection of tangible objects (including, without limitation, documents, prototypes, samples, media, documentation, discs and code). Confidential information shall include, without limitation, any materials, trade secrets, network information, configurations, trademarks, brand name, know-how, business and marketing plans, financial and operational information, and all other non-public information, material or data relating to the current and/ or operations of the Disclosing Party and analysis, compilations, studies, summaries, extracts or other documentation prepared by the Disclosing Party and any other material that may be accessed by the Receiving Party as part of execution of the contract. Confidential Information may also include information disclosed to the Receiving Party by third parties on behalf of the Disclosing Party.
2. The Receiving Party shall refrain from disclosing, reproducing, summarising and/or distributing Confidential Information and confidential materials of the Disclosing Party except in connection with the Proposed Transaction and with express written approval of the Disclosing Party.
3. The Parties shall protect the confidentiality of each other’s Confidential Information in the same manner as they protect the confidentiality of their own proprietary and confidential information of similar nature. Each Party, while acknowledging the confidential and proprietary nature of the Confidential Information agrees to take all reasonable measures at its own expense to restrain its representatives from prohibited or unauthorised disclosure or use of the Confidential Information.
4. Confidential Information shall at all times remain the property of the Disclosing Party and may not be copied or reproduced by the Receiving Party without the Disclosing Party’s prior written consent.
5. Within seven (7) days of a written request by the Disclosing Party, the Receiving Party shall return/destroy (as may be requested in writing by the Disclosing Party or upon expiry and or earlier termination) all originals, copies, reproductions and summaries of Confidential Information provided to the Receiving Party as Confidential Information. The Receiving Party shall certify to the Disclosing Party in writing that it has satisfied its obligations under this paragraph.
6. The Receiving Party may disclose the Confidential Information only to

the Receiving Party's direct employees and consultants on a need-to-know basis. The Receiving Party shall have executed or shall execute appropriate written agreements with third parties, in a form and manner sufficient to enable the Receiving Party to enforce all the provisions of this Agreement.

7. Confidential Information, however, shall not include any information which the Receiving Party can show:
 - i) is in or comes into the public domain otherwise than through a breach of this Agreement or the fault of the Receiving Party; or
 - ii) was already in its possession free of any such restriction prior to receipt from the Disclosing Party; or
 - iii) was independently developed by the Receiving Party without making use of the Confidential Information; or
 - iv) has been approved for release or use (in either case without restriction) by written authorization of the Disclosing Party.
8. In the event either Party receives a summons or other validly issued administrative or judicial process requiring the disclosure of Confidential Information of the other Party, the Receiving Party shall promptly notify the Disclosing Party. The Receiving Party may disclose Confidential Information to the extent such disclosure is required by law, rule, regulation or legal process; provided however, that, to the extent practicable, the Receiving Party shall give prompt written notice of any such request for such information to the Disclosing Party, and agrees to co-operate with the Disclosing Party, at the Disclosing Party's expense, to the extent permissible and practicable, to challenge the request or limit the scope thereof, as the Disclosing Party may reasonably deem appropriate.
9. Party 1 shall use the other's name, trademarks, proprietary words or symbols or disclose under this Agreement in any publication, press release, marketing material, or otherwise without the prior written approval of the other.
10. Party 1 agrees that the conditions in this Agreement and the Confidential Information disclosed pursuant to this Agreement are of a special, unique, and extraordinary character and that an impending or existing violation of any provision of this Agreement would cause the Customer

irreparable injury for which it would have no adequate remedy at law and further agrees that the Customer shall be entitled to obtain immediately injunctive relief prohibiting such violation, in addition to any other rights and remedies available to it at law or in equity.

11. The Receiving Party shall indemnify the Disclosing Party for all costs, expenses or damages that Disclosing Party incurs as a result of any violation of any provisions of this Agreement. This obligation shall include court, litigation expenses, and actual, reasonable attorney's fees. The Party 1 acknowledge that as damages may not be a sufficient remedy for any breach under this Agreement, the Customer is entitled to seek specific performance or injunctive relief (as appropriate) as a remedy for any breach or threatened breach, in addition to any other remedies at law or in equity.
12. The Parties reserve the right to disclose only such information at its discretion and which it thinks, is necessary to disclose in relation to the Proposed Transaction.
13. Both the Parties agree that this Agreement will be effective from the date of execution of this Agreement by both Parties and shall continue to be effective till the Proposed Transaction is terminated by either Party by giving a thirty (30) days' notice, in case either Party foresees that the Proposed Transaction would not be achieved.

Notwithstanding anything contained herein, the provisions of this Agreement shall survive and continue after expiration or termination of this Agreement for a further period of one year from the date of expiration.

It being further clarified that notwithstanding anything contained herein, in case a binding agreement is executed between the Parties in furtherance of the Proposed Transaction, the terms and conditions of this Agreement shall become effective and form a part of that binding agreement and be co terminus with such binding agreement and shall be in effect till the term of such binding agreement and shall after its expiry and or early termination shall continue to be in force in the following manner:

- i. _years after the termination of the binding agreement
- ii. _years after the expiry of the binding agreement (whichever is earlier)

14. Each Party warrants that it has the authority to enter into this Agreement.
15. If any provision of this agreement is held to be invalid or unenforceable to any extent, the remainder of this Agreement shall not be affected and each provision hereof shall be valid and enforceable to the fullest extent permitted by law. Any invalid or unenforceable provision of this Agreement shall be replaced with a provision that is valid and enforceable and most nearly reflects the original intent of the unenforceable provision.
16. The relationship between both the Parties to this Agreement shall be on a principal-to principal basis and nothing in this agreement shall be deemed to have created a relationship of an agent or partner between the Parties and none of the employees of CUSTOMER shall be considered as employees of PARTY 1.
17. This Agreement shall be governed by the laws of India. Both parties irrevocably submit to the exclusive jurisdiction of the Courts in , for any action or proceeding regarding this Agreement. Any dispute or claim arising out of or in connection herewith, or the breach, termination or invalidity thereof, shall be settled by arbitration in accordance with the provisions of Procedure of the Indian Arbitration & Conciliation Act, 1996, including any amendments thereof. The arbitration tribunal shall be composed of a sole arbitrator, and such arbitrator shall be appointed mutually by the Parties. The place of arbitration shall be , India and the arbitration proceedings shall take place in the English language.
18. Additional oral agreements do not exist. All modifications and amendments to this Agreement must be made in writing.
19. The Agreement and/or any rights arising from it cannot be assigned or otherwise transferred either wholly or in part, without the written consent of the other Party.

IN WITNESS WHEREOF, THE PARTIES HERETO HAVE EXECUTED THIS CONFIDENTIALITY AGREEMENT IN DUPLICATE BY AFFIXING THE SIGNATURE OF THE AUTHORISED REPRESENTATIVES AS OF THE DATE HEREIN ABOVE MENTIONED.

18. Affidavit for political neutrality

Selected Vendor shall sign the affidavit

To

The CEO, Delhi

I, _____, presently working as _____ representing _____ do hereby

State that I am authorized in my official capacity to swear and depose to the present affidavit and as such, I am aware of the facts and circumstances based on the records of matter.

2. State that the _____, of which I am official representative have entered in a contract with _____, dated _____ to carry out the following works / tasks / activities _____ for the purpose of _____.

3. State that I and the organization I represent and any promoters, partners, Directors, office bearers, employees, permanent, temporary and / or casual shall diligently adhere to the standards of political neutrality and fairness required and not utilize any information, document, media, data or any other material obtained, accessed or acquired by us through the scope of work or in the course of execution of the contract, whether confidential or not, for any political purpose or wrongful gain nor share the same with any political organization, person or party.

4. State that I and the organization I represent and any promoters, partners, Directors, office bearers, employees, permanent, temporary and / or casual do not have any links, dealings or agreements with any organization, person or party of political nature.

Deponent Verification:

19. Letter of Undertaking of non-Blacklisting

Selected Vendor shall give the undertaking

To

The CEO, Delhi

Sub: Undertaking for participating in the Chief Electoral Officer, Delhi offer for Webcasting and Related Services for General Election to Lok Sabha, 2024- Reg.

Ref.....

Sir,

I/Wehave gone through the Terms and Conditions, Scope of Work and Specification and will abide by them as laid down in the Technical specifications, scope of work as per the approved rates.

I/We hereby confirm that our Company was not blacklisted by any State Governments/ Central Government/ Public Sector Undertakings /Local Bodies/ Multi National Organizations during the last five years. We also hereby confirm that our EMD/ SD was not forfeited by any State Governments/ Central Government / Public Sector Undertakings/Local Bodies during the last five years due to our non- performance, non-compliance with the laid conditions etc.

I/We_____ hereby declare that all the particulars furnished by us are true to the best of my/our knowledge and we understand and accept that if at any stage, the information furnished is found to be incorrect or false, we are liable for disqualification and also are liable for any penal actions that may arise due to the above.

I/Wecertify that no refurbished components are used for the Provision for Webcasting and related services for

General Election to Lok Sabha, 2024. The items to be delivered under this contract are certified as genuine and valid.

I/We certify that no data shall be stored, shared, uploaded in any foreign, unsecure platform or server are used for the Provision for Webcasting and related services for General Election to Lok Sabha, 2024. The data to be delivered under this contract shall be secure.

I/We certify that we are liable and responsible for any disputes arising out of violation of any Intellectual Property Rights or Privacy Laws.

In case of violation of any of the conditions above, I/We understand that I/We are liable to be blacklisted and proceeded against as per law .

Yours faithfully,

Name: - (Authorized signatory)

Designation with seal:

Please Note:

If the bidding firm has been blacklisted by any State Governments / Central Government/ Public Sector Undertakings / Local Bodies /Multinational organizations in last 5 years, then the details should be provided.

20. **Letter of Undertaking for non-retention**

Selected Vendor shall give the undertaking

To,

The CEO, Delhi.

Sub: Undertaking for non-retention of recorded data gathered from Web Streaming of Video and audio and CCTV surveillance for General Election to Lok Sabha, 2024- reg.

Sir,

I/Wehereby confirm that our Company has not retained any copy / copies of the data recorded from the Web Streaming of video and audio and CCTV surveillance for General Election to Lok Sabha, 2024. I/We..... state that all local data gathered from this project has been destroyed.

I/We ----- certify that we are liable and responsible for any disputes arising out of intellectual property rights and punishable for violating any penal codes.

In case of violation of any of the term & conditions above,

I/We.....understand that I/We am/are liable to be blacklisted.

Yours faithfully,

Name: - (Authorized signatory)
Designation with seal:

21.

Bidder Profile

(To be Filled by Vendor and submitted along with Technical Documents)

Profile of the Vendor (Supporting documents to be submitted)

1.	Name of the Company / legal entity	
2.	Year of incorporation / related information	
3.	Nature of the Legal entity (Registered Company or Partnership or Proprietary) (Firm Registration)	
4.	Registered Office Address	
5.	Office Telephone Number	
6.	Authorized Person Name	
7.	Authorized Person Telephone Number	
8.	Email Address	
9.	Permanent Account Number	
10.	GST No	
11	Annual Average Turnover in Last 3 Years (Certified by CA / ANNUAL Balance Sheet)	
12	Banker's Name	
13	Address and Account Number	
14	Any other relevant information	

Note: All Pages of this document to be signed as token of acceptance

BOQ

**The Bidder shall submit their offer in the following format
(Sample BOQ Format)**

S.No	Name of the item	Quantity	Duration	Rate / item / day	Total Amount (Rs)
Web casting on poll day					
1	Webcasting at polling stations-03 web camera per polling station for 7000 PS	21000	One day		
2	Lease line internet connectivity for viewing webcasting on poll day (one State Control room plus Seven RO control Room)	Eight	One day		
CCTV cameras					
1	Nomination (RO room and Premises) - 05 per ROs for 07 ROs	35	10 days		
2	Strong Room for EVMs/ Strong room for Election papers / Postal Ballots -12 per AS for 70 ASs	840	30 days		
3	Commissioning of EVMs & VVPATs - 05 Per AS for 70 ASs	350	04 days		
4	Training Halls including Voter facilitation counters for postal ballots - 15 per PC for 07 PCs	105	15 days		
5	Reception Centre on Poll Day-15 Per PC for 07 PCs	105	01 days		
6	Counting Centre - 05 per ASs for 70 ASs	350	01 day		
LED TV with Stand					
1	07 LED TV for the chamber of Returning Officers @ 01 per RO with TV set-top box. (55 inch)	07	30 days		

2	70 LED TVs for the chamber of AROs @ 01 per AC with TV set-top box. (55 inch)	70	30 days		
3	07 LED TVs for Observer Room @ 01 per PC with TV set-top box. (55 inch)	07	30 days		
4	28 LED TVs for 7 Media Monitoring/Paid News - 4 Per PC with TV set-top box. (55 inch)	28	30 days		
5	70 LED TVs for Video Viewing Team- one in each AC. (55 inch)	70	30 days		
6	70 LED TVs for 7 Control room for Strong Room @ 10 Per PC. (55 inch)	70	30 days		
7	140 LED TVs for Training Halls for 7 PCS @ 20 per PC (65 inch)	140	15 days		
8	07 LED TVs for Reception Control Room @ one per PC.(55 inch)	07	01 days		
9	14 LED TVs for Media Centre on Counting Day @ 02 per PC and four at CEO office, (55 inch)	18	01 day		
10	70 LED TVs for Display of Strong Room for Political Parties-01 per AC. (55 inch)	70	04 days (poll day to counting day)		
11	70 LED TVs For viewing symbol loading process (in EVM commissioning of room) @ 01 per AC. (55 inch)	70	04 days		
12	Four LED TV at State / CEO Control Room with TV set-top box (55 inch)	04	30 days		
13	Four LED TV each at Seven RO Control room with TV set- top box (55 inch)	28	30 days		
LED wall (12x8 feet)					
1	Seven LED wall for training purpose @ one per PC	Seven	15 days		

2	Eight LED wall on poll day (One at CEO office and seven at seven RO office)	Eight	One day		
3	Eight LED wall on counting day (One at CEO office and seven at seven RO office)	Eight	One day		
Total					

Note:

- a. The payment would be made as per the actual number of polling stations covered under web streaming and actual number of Web cameras, CCTV, LED TV and LED walls used during Election process.
- b. The Grand total amount will be evaluated to arrive at the Lowest Price (L1 Price). In case of any deviation between rates quoted in numerals and in words, the amount quoted in words shall be treated as final.
- c. The total price alone will determine the L1.
- d. The vendor shall submit the offer by filling up all the columns against each item, i.e. Vendor shall quote for all the items listed above. Quotes with blank columns are liable for rejection.
- e. Vendors should quote for all the items in the Package.
- f. The work order for all items shall be placed by CEO, DELHI / CEO Office as and when required. The figures indicated are only indicative and may vary. The payment shall be made after successful execution report by the vendor and as per actual.
- g. The Price quote Format should not be changed or altered or tampered. If the Quote form is found to be tampered, the Quotes will be summarily rejected. BOQ (Bill of Quantity) is the standard price quote format which needs to be filled.
- h. The Price Quote Format should not contain any conditional offers or variation clauses otherwise the Quotes will be summarily rejected.

- i. The demarcation of Districts / Zones / Polling Booths / allotment of Control Centre at CEO Office / Activities shall be as decided by CEO Office.
- j. The cost quoted by the Bidder shall include cost and expenses on all counts viz. taxes, duties, license fees, cost of equipment, materials, tools/ techniques/ methodologies, manpower, supervision, administration, overheads, travel, lodging, boarding, in-station & outstation expenses, etc. and any other cost involved in the delivery of service except GST.
- k. Additional equipment / display screens/ facilities shall if any added by any DEO / RO shall be paid for additionally at the contracted rates.

Note: All Pages to be signed